

BUTLER SYSTEM WARRANTY BOOKLET

COVERAGES

30-DAY • 90-DAY • 12-MONTH • 10-YEAR



The #1 Van Powered Carpet and Fabric Cleaning System

Keep Warranty With Machine At All Times

WARRANTY REGISTRATION BUTLER SYSTEM

AFFIX
CUSTOMER IDENTIFICATION
LABEL HERE

I hereby declare that the above information is correct. I acknowledge receipt of this Butler System Warranty Booklet.

Print Name

Title

Company Authorized Representative's Signature

Butler Representative's Signature

Butler System Identification Number

Affix VIN
Code Label
Here

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of the **The Butler Corporation** is strictly prohibited.

Please read this Warranty Booklet carefully, as it contains the entire warranty between you and The Butler Corporation, as well as, important information regarding EXCLUSIONS, LIMITATIONS, and DISCLAIMERS. This Warranty Booklet takes the place of any other written or oral statements made to you about your warranty coverage. This warranty is not an insurance policy and once voided cannot be reinstated.

KEY TERMS

Key terms appearing in this Warranty Booklet are intended to mean the following:

“Warranty Holder,” “Customer,” “Owner,” “You/you,” and “Your/your” – customer’s name on the “Warranty Registration.”

“Part” – a single piece used in and for the Butler System.

“Component” – a combination of parts used in and for the Butler System.

“The/the Butler System,” and “Machine” – combination of parts and components installed into a vehicle by The Butler Corporation.

“Unit” – the Butler System and the vehicle.

“Vehicle” – a van, cube van, or truck.

“The Butler Corporation” – company that manufactures and sells the Butler System, located at 251 Moody Street, Ludlow, Massachusetts 01056.

“The/the Butler,” “Butler,” “Butler’s,” “the Butler’s,” “We/we,” “Us/us,” “Our/our” – The Butler Corporation and Butler Metal Fabricators Inc.

“Repair” – material and/or labor required to have a part or component perform as it was originally intended.

“Cost” – the charge to replace a part or component.

“The Butler System Warranty Booklet,” “Warranty Booklet,” “Butler System Warranty” – the document which contains all warranties provided by The Butler Corporation.

“Franchised dealership,” “dealership” – a business authorized by a vehicle manufacturer to sell and service its vehicles.

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QUALITY DURABILITY VALUE

High standards have been set for design, engineering, manufacturing, customer support, parts, service, and sales to ensure your pride and satisfaction as a Butler System owner.

The warranties described in this Warranty Booklet demonstrate the confidence and commitment we have in our products. We urge you to take the time to review your responsibilities, as well as The Butler Corporations' obligations and responsibilities under the terms of this warranty.

The Butler Owner's Manual describes the checks, services, maintenance and test intervals required to maintain your Butler System. You and others who operate, work with, or maintain the Butler System are required to read the Owner's Manual in its entirety.

Five (5) individual Maintenance Records Booklets are provided for a new Butler System to record maintenance and services performed to the Machine and vehicle during the first five years of operation. Years six through 10 will be provided, at no charge, following completion of the fourth year warranty requirements. Each booklet contains 52 weekly forms that are to be completed during a one-year period. You are required as a condition of the Butler System Warranty to return each completed Maintenance Records Booklet by the specified annual return due date. (See page 1)

A pre-owned Butler System is provided with (1) one Maintenance Records Booklet. The Maintenance Records Booklet is to be completed each week during the one year warranty period. You are not required to send this booklet to The Butler Corporation, but The Butler Corporation may request the maintenance records and receipts to substantiate any warranted repairs or services.

PRODUCTION CHANGES

The Butler Corporation reserves the right to change the design, manufacture and sale of the Butler System at any time, without incurring any obligation or expense that requires similar changes on any Butler System, previously manufactured or sold by The Butler Corporation.

IDENTIFICATION LABELS

Parts and components used in and for the Butler System and/or sold by The Butler Corporation are affixed with a tamper evident identification label. This label is impregnated with an identifying number through a vinyl film coating. This label is resistant to most detergents and solvent-based cleaners.

SAMPLE:



This label is *not* to be removed. It will destruct into tiny pieces if it is tampered with. The label is designed specifically for applications requiring tamper evidence.

Parts or components returned for coverage under this warranty *must* have the identification label intact. A part(s) or component(s) will be void of all warranty coverage if the label is non-existent, destroyed, illegible, or appears to have been tampered with.

PURPOSE OF THIS WARRANTY BOOKLET

Your Butler System is provided with varying warranties as listed in this Warranty Booklet to protect your investment should a warranty part or component need repair or replacement, due to a defect in material and/or workmanship. This Warranty Booklet explains the various warranty coverage intervals for each warranted part and component. It also contains the 50/50 Powertrain Warranty for specific pre-owned vehicles.

No implied warranty of merchantability or fitness for a particular purpose shall apply. SEE PAGES 24–35 FOR FURTHER DETAILS REGARDING THIS AND OTHER IMPORTANT EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS, INCLUDING A ONE YEAR DEADLINE/LIMITATION FOR BRINGING ANY CLAIM.

The Butler Corporation and its affiliates, including Butler Metal Fabricators Inc., reserves the right to limit or void this warranty if your Butler System/vehicle has suffered damage, loss, been subjected to excessive moisture, or the vehicle's engine has been rebuilt or replaced.

Parts and components supplied now or in the future by The Butler Corporation or Butler Metal Fabricators Inc. are intended, solely, for use in the Butler System and vehicle described herein. The Butler Corporation's warranties will be void if any Butler System part or component is used in any other vehicle or for any purpose other than its original intended use.

The Butler System is designed for wet cleaning only. Do not extract flammable, corrosive, gummy or dry materials (i.e. petroleum products, acids, stripping agents, wax, construction debris, etc.) as serious damage to equipment can occur. Any adaptation or modification to the Butler System, or if the Butler System is used for any purpose other than its original intended use, will void the Butler System Warranty.

50/50 POWERTRAIN WARRANTY FOR PRE-OWNED VEHICLES

Unless your pre-owned vehicle was sold “as is,” The Butler Corporation 50/50 Powertrain Warranty is intended to aid the purchaser in defraying the cost of a major powertrain failure during the initial months of ownership on “reconditioned” pre-owned vehicles sold by The Butler Corporation. The warranty coverage begins on the date of the vehicle delivery and is for 90 days or 3,000 miles, whichever occurs first.

The 50/50 Powertrain Warranty is only offered on “reconditioned” pre-owned vehicles purchased with a new or pre-owned Butler System and when the vehicle manufacturer’s original warranty is no longer in effect.

The Butler Corporation will reimburse 50% for the cost of labor and 50% for the cost of parts for a warranty repair to the engine, transmission, and/or differential during the first 90 days or 3000 miles of ownership, whichever occurs first. The Butler Corporation must be satisfied that the repair was justified and that all terms, conditions, and requirements herein have been met.

The requirements to be considered for a 50% reimbursement from The Butler Corporation are:

- A. Repairs must be performed by your vehicle manufacturer’s authorized “franchised dealership” and not by an individual or repair shop.
- B. The “franchised dealership’s” written description of the repair and the estimate for the cost of the repair must be submitted to The Butler Corporation for approval and authorization, prior to the work being performed.
- C. The repair costs are to be paid to the “franchised dealership” by the customer.
- D. An itemized invoice from the “franchised dealership” and the part(s) that were replaced must be submitted to The Butler Corporation to be evaluated for payment within 30 days of the repair.

NOTE: Parts returned after 30 days or parts returned freight collect will not be accepted and there will be no reimbursement.

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50/50 POWERTRAIN WARRANTY FOR PRE-OWNED VEHICLES *continued*

The cost of the repair cannot be in excess of the usual and reasonable charges determined by local “franchised dealerships” in the geographical location of The Butler Corporation. The Butler Corporation will not reimburse for a repair that has been misdiagnosed or for a second or subsequent repair of same.

The Butler Corporation will not be responsible for costs related to faulty repairs, vehicle or equipment damage, defective parts, customer dissatisfaction or unsatisfactory work performed by any person, repair shop or “franchised dealership.”

Damage caused as a result of the improper use of the vehicle or equipment will not be covered by the warranty. Improper use can include, but is not limited to continuing to operate when repairs are needed; negligence by not performing proper checks, services, maintenance or tests and/or repairs as required; improper levels of lubricants; sludge damage from improper and/or contaminated lubricants; and/or the use of improper or non-equivalent parts. Completion of the Maintenance Records Booklet provided with the Owner’s Manual is required for the warranty coverage to apply. Failure to do so will void all Butler System warranties.

There is no coverage for extra expenses such as incidental, special, indirect, or consequential damages, loss of time or use, loss of income, loss of business, travel expenses, inconvenience, towing, lodging, car rental, commercial loss, personal injury, property damage, and/or other related expenses.

This warranty is provided for specific pre-owned vehicles only. The Butler Corporation does not provide any warranty coverage for a Butler System or vehicle sold “as is” or for vehicles supplied by the customer.

WARRANTY INTERVALS AND COVERAGE DETAILS

The Butler Corporation warrants specific parts and components that comprise the Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace a defective part or component if it is included in the list of warrantied parts on pages 12–23 of this Warranty Booklet. The warranty coverage for labor* and outgoing standard shipping and handling charges is dependent on the specific part or component warranty interval. The warranty intervals include: 30-Day Warranty Coverage, 90-Day Warranty Coverage, 12-Month Warranty Coverage, and the 10-Year Warranty Coverage. All warranty intervals are subject to the EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS contained on pages 24–30 of this Warranty Booklet.

30-DAY WARRANTY COVERAGE

The Butler Corporation warrants specific parts and components that comprise the pre-owned Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace a defective part or component, including labor* and outgoing standard shipping in the Continental United States, on any warrantied part or component within 30 days of receipt by the customer of a pre-owned Butler System if The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship. This warranty excludes parts or components that would experience wear and items listed in the section titled EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS. (See pages 24–30)

**Labor performed exclusively at The Butler Corporation, 251 Moody Street in Ludlow, Massachusetts.*

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WARRANTY INTERVALS AND COVERAGE DETAILS *continued*

90-DAY WARRANTY COVERAGE

The Butler Corporation warrants specific parts and components that comprise the Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace a defective part or component, including labor* and outgoing standard shipping in the Continental United States, on any warrantied part or component within 90 days of receipt by the customer of a new or pre-owned Butler System if The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship. This warranty excludes parts or components that would experience wear, parts or components that are confined to the 30-Day Warranty and items listed in the section titled EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS. (See pages 24–30)

12-MONTH WARRANTY COVERAGE

The Butler Corporation warrants specific parts and components that comprise the Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace a defective part or component, including labor* and outgoing standard shipping in the Continental United States, on any warrantied part or component within 12 months of receipt by the customer of a new or pre-owned Butler System if The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship. This warranty excludes parts or components that would experience wear, parts or components that are confined to the 30-Day Warranty, the 90-Day Warranty and items listed in the section titled EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS. (See pages 24–30)

**Labor performed exclusively at The Butler Corporation, 251 Moody Street in Ludlow, Massachusetts.*

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WARRANTY INTERVALS AND COVERAGE DETAILS *continued*

10-YEAR WARRANTY COVERAGE

The Butler Corporation warrants specific parts and components that comprise a new Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace a defective part or component, including labor* and outgoing standard shipping in the Continental United States, on any warranted part or component within 12 months of receipt by the customer of a new Butler System, if The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship. The Butler Corporation will repair or replace a defective part or component, excluding labor* and shipping on any warranted part or component for the balance of the 10-year warranty coverage, if The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship. This warranty excludes parts or components that would experience wear, parts or components confined to the 90-Day Warranty, the 12-Month Warranty, and items listed in the section titled EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS. (See pages 24–30)

**Labor performed exclusively at The Butler Corporation, 251 Moody Street in Ludlow, Massachusetts.*

WARRANTY FOR REPLACEMENT PARTS AND COMPONENTS

COVERAGE

When a part or component is ordered, The Butler Corporation warrants the replacement part or component for 90 days, unless the part or component was purchased as a replacement item covered in this Warranty Booklet.

All parts and components sold are subject to the EXCLUSIONS, LIMITATIONS, and DISCLAIMERS as described in this Warranty Booklet. (See pages 24–30)

NEW BUTLER SYSTEM WARRANTY COVERAGE

This section lists each part and component for a new Butler System that is warranted and the length of the warranty coverage. A part or component is *not* warranted if it does *not* appear on the following list.

NEW WARRANTY COVERAGE INTERVALS

Component Description	10 YEARS	12 MONTHS	90 DAYS
SHAFT-DRIVE SYSTEM			
Driveshaft	•		
Belt Tensioner	•		
Brackets	•		
Coolant Bypass Adapter	•		
Mounting Plate (Base Plate)	•		
Driveshaft Mount and Bracket	•		
Driveshaft Pulleys and Hubs	•		
Coolant Return Adapter "T" or "Y"	•		
Fan Clutch Adapter	•		
Driveshaft Boot(s)	•		
Fan Clutch		•	
Crank Shaft Pulley		•	
Tensioner and Idler Pulley(s)		•	
Heat Exchanger Hoses		•	
Clutch		•	
Electronic RPM Controls		•	
Soft Start Module		•	
Belts			•
INSTRUMENT PANEL			
Panel	•		
Gauges	•		
Wiring	•		
Panel Manifold	•		
Oil Drain Valve	•		
Lubricating Port Knob	•		
Equipment Shroud Fasteners	•		
Detergent Filter (In Detergent Container)	•		
Stainless Steel Braided Hoses	•		
Drip Tray	•		
Detergent Flow Meter		•	
Detergent Control Valve		•	
Relays/Modules		•	
Rocker Switches		•	
Vacuum Switch		•	
Tubings (Det., Vac. Gauge, Lube Port)		•	
Quick Disconnects		•	
Ball Valves		•	

NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
HEAT EXCHANGER(S)			
Housing (Casing)	•		
Coils*	•		
Stainless Steel Braided Hoses	•		
Air Bleeder Valve	•		
High Pressure Relief Valve		•	
<i>*When used with Maximum Heat System</i>		•	
HIGH PRESSURE PUMP			
Housing (Casing)	•		
Crankshaft	•		
Pistons and Connecting Rods	•		
Stainless Steel Braided Hoses	•		
Inlet Manifold	•		
Inlet Water Reducing Valve	•		
Clutch		•	
Inlet Water Strainer		•	
Pulsation Dampener		•	
Discharge Manifold		•	
Brass Spacer (Discharge Manifold)		•	
Discharge Valve Retainers		•	
Discharge Valve Teflon Seats		•	
Crankshaft Bearings		•	
Hot Cups		•	
Perma Lube Seals		•	
Cylinders		•	
Unloader		•	
Pressure Gauge		•	
Inlet Water Reducing Valve Diaphragm			•
Pulsation Dampener Diaphragm			•
Belt			•
DETERGENT INJECTION SYSTEM			
Housing (Casing)	•		
Hex Nipple	•		
Pump Head	•		
Check Valve Bodies	•		
Check Valves and Springs		•	
Pump Diaphragm			•
Shut Off Valves			•
EQUIPMENT SHROUD			
Box and Lid		•	
CARPETING AND MATTING			
Cargo Area Carpet		•	
Shelf Matting		•	

NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
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VACUUM/BLOWER

Housing (Casing)*	•		
Impellers*	•		
Shafts*	•		
Bearings*	•		
Gears*	•		
Belt Tensioner	•		
Oil Level Gauge(s)	•		
Oil Drain Valve(s)	•		
Tensioner Offset Plate	•		
Pulley and Hub	•		
Inlet and Outlet Port Adapter(s)	•		
Gear Case Seal(s)*	•		
Silencer and Resonator	•		
Outlet Hose Coupler Clamps	•		
Idler Pulley		•	
Outlet Hose Couplers*		•	
Belts			•
<i>*When used with Maximum Heat System</i>		•	

RECOVERY TANK - 110-GAL & 210-GAL

Shell and Frame	•		
Dual Wand Outlet Cover	•		
Filter Bag Adapter	•		
Vacuum Relief Valve		•	
Ball Valve (Drain Valve)		•	
Stainless Steel Filter Screen		•	
Float (Shut Off) Switch		•	
Drain Piping		•	
Water Level Sight Indicator		•	
Rubber Drain Piping Coupler		•	
Tank Knob (Cover Knobs)		•	
Cover Gaskets			•
Nylon Mesh Filter Bag			•

RECOVERY TANK – 38-GAL WITH AUTOMATIC INTEGRAL PUMP-OUT

(Same coverage as the 110 and 210-Gal. Recovery Tanks also include the following covered components)

Pump Housing	•		
Wiring Harness	•		
Circuit Breaker	•		
Check Valve	•		
Pump (Motor, Head and Cover)		•	
Float (Shut Off Switch)		•	
Panel Switch		•	
Outlet Hose		•	
Drain Valve		•	
Pump Impeller			•

NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
FRESH WATER HOLDING TANK			
Shell and Frame	•		
Wiring	•		
Solenoid Valve Casing	•		
Solenoid Valve Coil	•		
Solenoid Valve Diaphragm		•	
Rocker Switch		•	
Float Switch		•	
Relays		•	
Water Level Sight Indicator		•	
Shut-Off Drain Valve(s)		•	
FLOOR WAND(S)			
Vacuum Head		•	
Vacuum Tubing		•	
Pressure Line Tubing		•	
Trigger		•	
Handle		•	
Manifold		•	
Valve Body		•	
Heat Sleeve		•	
Jets		•	
Valve Stem		•	
Inline Filter Assembly		•	
Wand Glide			•
STAIR TOOL			
Body		•	
Trigger		•	
“T” Handle		•	
Inline Filter		•	
Pressure Hose		•	
Valve Body		•	
Valve Stem		•	
Heat Sleeve		•	
Jet		•	
HOLDERS, RACKS, TRAYS AND SHELVING			
Cabinet Storage Tray	•		
Wand Rack	•		
Spray Bottle Holder	•		
Furniture Block Holder	•		
Storage Shelves	•		
Pump-Up Sprayer Rack	•		
Hose Storage Brackets	•		
Furniture Tab Holder	•		
Vacuum End Hose Holder	•		
Stair Tool Holder	•		
Upholstery Tool Holder	•		
Pressure Gun Holder	•		
Carpet Rake Holder	•		
Rotatape Holder	•		
Schematic Roller	•		

NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
VACUUM HOSE REEL			
Legs	•		
Drum (Wheels)	•		
Tubing	•		
Brake Hub	•		
Brake Assembly	•		
Hose Spring	•		
Quick Disconnect	•		
Swivel		•	
Bushings and Seals		•	
HIGH-PRESSURE HOSE REEL			
Legs	•		
Drum (Wheels)	•		
Hose Guide Roller	•		
Tubing	•		
Crank Hub	•		
Crank Handle	•		
Swivel Hub	•		
Brake Assembly	•		
Stainless Steel Braided Hose	•		
Swivel		•	
Bushings		•	
HOSE GUIDE/SECURITY DOOR			
Sleeve	•		
Door and Hinge		•	
MISCELLANEOUS			
Stainless Steel Braided Hoses	•		
Vacuum Hose		•	
Vacuum Hose End Cuffs & Connectors		•	
High-Pressure Hose		•	
Garden Type Supply Hose		•	
Plastic Fittings		•	
Shut-Off Valves			•
Quick Disconnects			•
IN-LINE FILTER RECOVERY SYSTEM			
Shell & Frame	•		
Filter Bag Adapter Tray	•		
Tank Knob (Cover Knobs)		•	
Fittings (Plastic)		•	
Nylon Mesh Filter Bag			•
Cover Gasket			•

NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
AUTOMATIC PUMP OUT SYSTEMS			
Pump Housing	•		
Wiring Harness	•		
Check Valve	•		
Float (Shut Off) Switch		•	
Panel Switch		•	
Outlet Hose		•	
Inlet Hose		•	
Pump (Motor, Head and Cover)		•	
Clutch		•	
Pump Impeller			•
Belt			•
CUSTOM STORAGE SHELVING			
	•		
STORAGE PLATFORM			
	•		
OVERHEAD SUPPLY HOSE REEL			
Legs	•		
Drum (Wheels)	•		
Tubing	•		
Crank Hub	•		
Crank Handle	•		
Swivel Hub	•		
Mounting Plate	•		
Brake Assembly	•		
Stainless Steel Braided Hose	•		
Swivel		•	
Bushings		•	
ELECTRIC VACUUM HOSE REEL			
Legs	•		
Drum (Wheels)	•		
Tubing	•		
Jaw Hub	•		
Hose Spring	•		
Motor Cover	•		
Drive Coupler	•		
Drive Adapter	•		
Wiring	•		
Clutch	•		
Quick Disconnect Assembly	•		
Swivel		•	
Bushings and Seals		•	
Electric Motor		•	
Circuit Breaker		•	
Relay		•	
Drive Spider		•	
Switch and Pendant		•	

PRE-OWNED BUTLER SYSTEM WARRANTY COVERAGE

This section lists each part and component for a pre-owned Butler System that is warrantied and the length of the warranty coverage. Note: *The Butler Corporation does not provide any warranty coverage for a pre-owned Butler System sold "as is."* A part or component is *not* under warranty if it does *not* appear on the following list.

PRE-OWNED WARRANTY COVERAGE INTERVALS

Component Description	12 MONTHS	90 DAYS	30 DAYS
SHAFT-DRIVE SYSTEM			
Driveshaft	•		
Belt Tensioner	•		
Brackets	•		
Electronic RPM Controls	•		
Coolant Bypass Adapter	•		
Mounting Plate (Base Plate)	•		
Driveshaft Mount and Bracket	•		
Driveshaft Pulleys and Hubs	•		
Coolant Return Adapter "T" or "Y"	•		
Fan Clutch Adapter	•		
Driveshaft Boot(s)	•		
Fan Clutch		•	
Crank Shaft Pulley		•	
Tensioner and Idler Pulley(s)		•	
Heat Exchanger Hoses		•	
Clutch		•	
Soft Start Module		•	
Belts			•
INSTRUMENT PANEL			
Panel	•		
Gauges	•		
Wiring	•		
Relays	•		
Modules	•		
Panel Manifold	•		
Oil Drain Valve	•		
Lubricating Port Knob	•		
Equipment Shroud Fasteners	•		
Detergent Filter (In Detergent Container)	•		
Stainless Steel Braided Hoses	•		
Drip Tray	•		
Detergent Flow Meter		•	
Detergent Control Valve		•	
Rocker Switches		•	
Vacuum Switch		•	
Tubings (Det., Vac. Gauge, Lube Port)		•	
Quick Disconnects		•	
Ball Valves		•	

PRE-OWNED WARRANTY COVERAGE INTERVALS *continued*

Component Description	12 MONTHS	90 DAYS	30 DAYS
HEAT EXCHANGER(S)			
Housing (Casing)	•		
Coils*	•		
Stainless Steel Braided Hoses	•		
Air Bleeder Valve	•		
High Pressure Relief Valve		•	
<i>*When used with Maximum Heat System</i>		•	
HIGH PRESSURE PUMP			
Housing (Casing)	•		
Crankshaft	•		
Pistons and Connecting Rods	•		
Stainless Steel Braided Hoses	•		
Inlet Manifold	•		
Inlet Water Strainer	•		
Inlet Water Reducing Valve	•		
Pulsation Dampener		•	
Pulsation Dampener Diaphragm		•	
Inlet Water Reducing Valve Diaphragm		•	
Discharge Manifold		•	
Brass Spacer (Discharge Manifold)		•	
Discharge Valve Retainers		•	
Discharge Valve Teflon Seats		•	
Crankshaft Bearings		•	
Unloader		•	
Clutch		•	
Hot Cups		•	
Perma Lube Seals		•	
Cylinders		•	
Pressure Gauge		•	
Belt			•
DETERGENT INJECTION SYSTEM			
Housing (Casing)	•		
Hex Nipple	•		
Pump Head	•		
Check Valve Bodies	•		
Pump Diaphragm		•	
Check Valves and Springs		•	
Shut Off Valves		•	
EQUIPMENT SHROUD			
Box and Lid		•	
CARPETING AND MATTING			
Cargo Area Carpet		•	
Shelf Matting		•	

PRE-OWNED WARRANTY COVERAGE INTERVALS *continued*

Component Description	12 MONTHS	90 DAYS	30 DAYS
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VACUUM/BLOWER

Housing (Casing)*	•		
Impellers*	•		
Shafts*	•		
Bearings*	•		
Gears*	•		
Belt Tensioner	•		
Oil Level Gauge(s)	•		
Oil Drain Valve(s)	•		
Tensioner Offset Plate	•		
Hub and Pulley	•		
Inlet and Outlet Port Adapter(s)	•		
Gear Case Seal(s)*	•		
Muffler and Resonator	•		
Outlet Hose Coupler Clamps	•		
Idler Pulley		•	
Outlet Hose Couplers*		•	
Belts			•
<i>*When used with Maximum Heat System</i>		•	

RECOVERY TANK - 110-GAL & 210-GAL

Shell and Frame	•		
Dual Wand Outlet Cover	•		
Vacuum Relief Valve	•		
Tank Knob (Cover Knobs)	•		
Filter Bag Adapter	•		
Ball Valve (Drain Valve)		•	
Stainless Steel Filter Screen		•	
Float (Shut Off) Switch		•	
Drain Piping		•	
Water Level Sight Indicator		•	
Rubber Drain Piping Coupler		•	
Cover Gaskets			•
Nylon Mesh Filter Bag			•

**RECOVERY TANK – 38-GAL
WITH AUTOMATIC INTEGRAL PUMP-OUT**

(Same coverage as the 110 and 210-Gal. Recovery Tanks also include the following covered components)

Pump Housing	•		
Wiring Harness	•		
Circuit Breaker	•		
Check Valve	•		
Pump (Motor, Head and Cover)		•	
Float (Shut Off Switch)		•	
Panel Switch		•	
Outlet Hose		•	
Drain Valve		•	
Pump Impeller			•

PRE-OWNED WARRANTY COVERAGE INTERVALS *continued*

Component Description	12 MONTHS	90 DAYS	30 DAYS
FRESH WATER HOLDING TANK			
Shell and Frame	•		
Float Switch	•		
Wiring	•		
Relays	•		
Solenoid Valve Casing	•		
Solenoid Valve Coil	•		
Solenoid Valve Diaphragm		•	
Rocker Switch		•	
Water Level Sight Indicator		•	
Shut-Off Drain Valve(s)		•	
FLOOR WAND(S)			
Vacuum Head	•		
Vacuum Tubing	•		
Pressure Line Tubing	•		
Trigger	•		
Handle	•		
Manifold		•	
Valve Body		•	
Heat Sleeve		•	
Jets		•	
Valve Stem		•	
Inline Filter Assembly		•	
Wand Glide			•
STAIR TOOL			
Body	•		
Trigger	•		
“T” Handle	•		
Inline Filter	•		
Pressure Hose		•	
Valve Body		•	
Valve Stem		•	
Heat Sleeve		•	
Jet		•	
HOLDERS, RACKS, TRAYS AND SHELVING			
Cabinet Storage Tray	•		
Wand Rack	•		
Spray Bottle Holder	•		
Furniture Block Holder	•		
Storage Shelves	•		
Pump-Up Sprayer Rack	•		
Hose Storage Brackets	•		
Furniture Tab Holder	•		
Vacuum End Hose Holder	•		
Stair Tool Holder	•		
Upholstery Tool Holder	•		
Pressure Gun Holder	•		
Carpet Rake Holder	•		
Rotatape Holder	•		
Schematic Roller	•		

PRE-OWNED WARRANTY COVERAGE INTERVALS *continued*

Component Description	12 MONTHS	90 DAYS	30 DAYS
VACUUM HOSE REEL			
Legs	•		
Drum (Wheels)	•		
Tubing	•		
Brake Hub	•		
Brake Assembly	•		
Hose Spring	•		
Quick Disconnect	•		
Swivel		•	
Bushings and Seals		•	
HIGH-PRESSURE HOSE REEL			
Legs	•		
Drum (Wheels)	•		
Hose Guide Roller	•		
Tubing	•		
Crank Hub	•		
Crank Handle	•		
Swivel Hub	•		
Brake Assembly	•		
Stainless Steel Braided Hose	•		
Swivel		•	
Bushings		•	
HOSE GUIDE/SECURITY DOOR			
Sleeve	•		
Door and Hinge	•		
MISCELLANEOUS			
Stainless Steel Braided Hoses	•		
Vacuum Hose		•	
Vacuum Hose End Cuffs & Connectors		•	
High-Pressure Hose		•	
Garden Type Supply Hose		•	
Plastic Fittings		•	
Shut-Off Valves			•
Quick Disconnects			•
IN-LINE FILTER RECOVERY SYSTEM			
Shell & Frame	•		
Tank Knob (Cover Knobs)	•		
Filter Bag Adapter Tray	•		
Fittings (Plastic)		•	
Nylon Mesh Filter Bag			•
Cover Gasket			•

PRE-OWNED WARRANTY COVERAGE INTERVALS *continued*

Component Description	12 MONTHS	90 DAYS	30 DAYS
AUTOMATIC PUMP OUT SYSTEMS			
Pump Housing	•		
Wiring Harness	•		
Circuit Breaker	•		
Check Valve	•		
Float (Shut Off) Switch		•	
Panel Switch		•	
Outlet Hose		•	
Inlet Hose		•	
Pump (Motor, Head and Cover)		•	
Clutch		•	
Pump Impeller		•	
Belt		•	
CUSTOM STORAGE SHELVING			
	•		
STORAGE PLATFORM			
	•		
OVERHEAD SUPPLY HOSE REEL			
Legs	•		
Drum (Wheels)	•		
Tubing	•		
Crank Hub	•		
Crank Handle	•		
Swivel Hub	•		
Mounting Plate	•		
Brake Assembly	•		
Stainless Steel Braided Hose	•		
Swivel		•	
Bushings		•	
ELECTRIC VACUUM HOSE REEL			
Legs	•		
Drum (Wheels)	•		
Tubing	•		
Jaw Hub	•		
Hose Spring	•		
Motor Cover	•		
Drive Coupler	•		
Drive Adapter	•		
Wiring	•		
Circuit Breaker	•		
Relay	•		
Clutch	•		
Quick Disconnect	•		
Swivel		•	
Bushings and Seals		•	
Electric Motor		•	
Drive Spider		•	
Switch and Pendant		•	

EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS

Your Butler System is covered for the repair or replacement of many of its mechanical and non-mechanical parts and components that may fail as a result of a defect in material or workmanship. However, this does *not* mean that you are covered for the failure of all parts and components under all conditions. The parts, components, events, conditions, and circumstances *not* covered are listed below and include, but are *not* limited to, the following:

1. ANY PART OR COMPONENT THAT DOES NOT APPEAR ON THE LIST OF WARRANTIED PARTS AND COMPONENTS: Examples of non-warrantied parts and components include, but are not limited to all fittings and disconnects, securing hardware, thermostats, washers, hoses, "O" rings, filters, caps, drain valves, glass, lenses, light bulbs, seals, gaskets, barbs, elbows, connectors, weather stripping, moldings, and all non-factory installed parts and components not listed as a warrantied part or component under this warranty. Damage caused by the failure of a non-warrantied part or component is *not* covered under this warranty. This includes damage to warrantied parts or components if the damage was caused by a non-warrantied part(s) or component(s).

2. WEAR: Many parts and components of your Butler System will wear during normal use. Wear is *not* a defect in material and/or workmanship and these parts and components and/or the repair and/or replacement of these parts and components are *not* covered under this warranty. An example would be: with use, the pressure in the High Pressure Pump may drop due to wear. The replacement of the parts to correct the level of pump performance is *not* covered under this warranty.

3. COSMETIC, TRIM, AND FINISHES: This warranty does not cover the failure of any cosmetic trim or finish on your Butler System. Examples of some of these items include, but are not limited to paint, trim, chrome, lenses, glass, signage, and decorative items.

4. THE FAILURE TO CHECK, MAINTAIN, SERVICE AND TEST A PART OR COMPONENT WHEN SCHEDULED: Your Butler System has many parts and components that must be checked, maintained, serviced and tested on a regular basis, such as, but *not* limited to the replacement of filters, lubricants, etc. Damage to a part or component as a result of a failure to perform scheduled checks, maintenance, service and tests is *not* covered under this warranty and is not a defect in material and/or workmanship.

5. DAMAGE OR WEAR CAUSED BY IMPROPER USE OR NEGLIGENCE:

Damage or wear caused as a result of the improper use and/or neglect of your Butler System is *not* covered under this warranty. Improper use or neglect can include, but is *not* limited to continuing to operate when repairs are needed, negligence due to the non-performance of checks, maintenance, services and tests, improper levels of lubricants, sludge damage from improper and/or contaminated lubricants, and/or the use of parts or components *not* obtained from The Butler Corporation.

6. EVENTS OR EXPENSES NOT COVERED UNDER THIS WARRANTY:

The following events and/or expenses, such as, but **not** limited to a “franchised dealership’s” guarantee, repairer’s guarantee, insurance claims, recalls, campaigns, government orders, court orders, decrees, and/or settlements are *not* covered under this warranty.

7. DAMAGE/DETERIORATION/CORROSION: The following conditions that are *not* covered under this warranty include, but are *not* limited to Units severely damaged and/or declared to be a total loss by an insurer; Units reassembled or repaired from parts originating from another Machine or vehicle; repairs performed with parts or components *not* obtained from The Butler Corporation or the original vehicle manufacturer, which result in a defect or a failure of your Butler System; failures resulting from misuse, negligence, overloading, modifications, and/or accidents; defects or failures of your Unit resulting from an incorrect diagnosis by any person, repair shop or “franchised dealership”; environmental damage to the Unit’s interior and exterior components beyond The Butler Corporation’s control, such as moisture, leaks, spills, overflows, corrosion, water quality, atmospheric conditions, road hazards, rust, improper and incorrect use of cleaning agents, dry cleaning solvents, volatile fluids, acids, stripping agents, or acts of nature, etc.; damage to the appearance of the Unit due to wear and tear, misuse, neglect, or negligence. Damages to the Unit, persons or property, including but not limited to real, intangible, or intellectual damages, etc. are *not* covered under this warranty.

8. DAMAGE DUE TO FREEZING: This warranty does *not* cover freeze damage or incidental or consequential damage from the effects of freezing.

9. DAMAGE DUE TO THE BUILDUP OF DEPOSITS OR REACTIONS:

Damages, performance changes or repairs that result from the buildup of mineral deposits, calcium deposits, scaling, material buildup and anodic or cathodic metallic reactions are *not* covered under this warranty.

10. MODIFYING OR SUBSTITUTING BUTLER SYSTEM PARTS and/or COMPONENTS: Damages and/or repairs resulting from the modification of the Butler System or the elimination, modification or substituting of any Butler System part or component are *not* covered under this warranty.

(continued on next page)

EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS *continued*

11. INCIDENTAL CHARGES: The loss of use of the Butler System and/or vehicle, loss of time, loss of income, travel expenses, inconvenience, towing, lodging, car rental, food, telephone calls, commercial loss, personal injury, property damage (real or intangible), other related expenses, and/or other incidental and consequential damages (real, intangible or intellectual) are *not* covered under this warranty.

12. FOR USE IN THE BUTLER SYSTEM ONLY: Parts and components supplied, now or in the future, by The Butler Corporation are intended, solely, for use in the Butler System and vehicle described herein. The Butler Corporations' warranties contained in this Warranty Booklet will be void if any Butler System part and/or component is used in any other vehicle, for any purpose other than its original intended use, or if modified in any way.

13. NEW VEHICLES: The Butler Corporation is *not* a vehicle manufacturer's "franchised dealership." The Butler Corporation honors its own warranties as outlined in this Warranty Booklet. These warranties are not extended, or intended or implied for use on any part and/or labor cost related to the vehicle. The vehicle warranty fulfillment is the responsibility, solely, of the vehicle manufacturer and/or the "franchised dealership," whether you have arranged for a new vehicle from our stock of "franchised dealership" vehicles or have supplied your own vehicle.

The new vehicle warranty and the vehicle owner's manual provided by the vehicle's manufacturer contain specific information regarding your vehicle's warranty coverage. We recommend that you familiarize yourself with its contents.

14. PRE-OWNED VEHICLES: You may be entitled to receive any remaining portion of the warranty coverage initially provided by the vehicle manufacturer when purchasing a pre-owned vehicle from The Butler Corporation. The remaining manufacturer's warranty coverage will depend on the age and mileage of the vehicle and the transferability of the warranty. The Butler Corporation provides a 90-day/3,000 mile (whichever occurs first) 50/50 Powertrain Warranty, if the remaining portion of the vehicle manufacturer's warranty is *not* obtainable and the pre-owned vehicle was purchased from The Butler Corporation.

NOTE: The 50/50 Powertrain Warranty is provided only for pre-owned vehicles supplied by and purchased from The Butler Corporation. The Butler Corporation does not provide any warranty coverage for used vehicles supplied by the customer or for vehicles sold by The Butler Corporation as "as is."

15. CHANGES AND/OR MODIFICATIONS: The Butler Corporation does *not* authorize its representatives, distributors, contractors, dealers, or any individual or entities/corporations to create any obligation, liability, promises, or other warranties in connection with the Butler System. Furthermore, The Butler Corporation does *not* authorize any changes or modifications to this Warranty Booklet. All of The Butler Corporation's warranties are contained in this Warranty Booklet. *None* of the provisions of this Warranty Booklet may be modified, waived, or amended except by the written consent of the CEO of The Butler Corporation. No agreement will be accepted by The Butler Corporation that is modified in any way, including, but not limited to handwritten modifications and/or strikeouts.

16. ARBITRATION: At the sole election of Butler, any person or customer having dealings of any kind with The Butler Corporation are required to submit any of their claims to binding arbitration. Every claim, controversy, or dispute of any kind whatsoever between you and The Butler Corporation or Butler Metal Fabricators Inc. (including any of The Butler Corporation's employees and agents) relating to or arising out of purchases from The Butler Corporation, dealings and/or agreements with The Butler Corporation of any kind shall be resolved at Butler's election by final and binding arbitration, regardless of whether the action sounds in warranty, contract, statute, or any other legal or equitable theory. You, The Butler Corporation and Butler Metal Fabricators Inc. further agree that any action will be arbitrated on an individual basis and that no claim(s) will be consolidated or aggregated with the claim(s) of any other person(s) and/or entity(ies) by class action, class arbitration, in a representative capacity, or otherwise. To bring a claim against The Butler Corporation, you must provide notice of intent to bring a claim by mailing The Butler Corporation's offices located at 251 Moody Street, Ludlow, Massachusetts, 01056, via certified mail. Said notice shall contain the customer name of record; your product/Butler System Identification Number; the Vehicle Identification Number (VIN); the product or service in question; the specific details of the claim; the alleged damages incurred; the date of loss; and the date of purchase of the product and/or service in question. Butler thereafter has 30 days to demand the matter be arbitrated instead of filed in the relevant Massachusetts court. If The Butler Corporation elects arbitration, you must initiate the arbitration, for U.S. claims, in accordance with the Federal Arbitration Act, to be conducted by a single arbitrator in accordance with the rules of the American Arbitration Association, and you must commence the arbitration and provide written notice to The Butler Corporation by certified mail at the applicable address noted above and within the applicable time period prescribed in paragraph 26. If you prevail on your claims in arbitration, The Butler Corporation will reimburse you for any filing and administrative fees paid by you to the arbitration organization. The arbitration shall occur in Hampden County, Massachusetts.

(continued on next page)

EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS *continued*

17. JURISDICTION: All transactions, agreements, claims, warranty issues and disputes of any kind between you and The Butler Corporation, Butler Metal Fabricators Inc., or any of their affiliates or related companies, shall be governed and resolved under the jurisdiction of the Commonwealth of Massachusetts and in its state or federal courts, unless The Butler Corporation and/or Butler Metal Fabricators opts to arbitrate as required by paragraph 16 above. In all matters pertaining to you and Butler, the laws of the Commonwealth of Massachusetts shall exclusively apply. Venue shall rest exclusively in Hampden County or in the Western District (Springfield) of the Federal District Court.

18. EXCLUSIONS: The warranties contained in this Warranty Booklet are in lieu of, and exclude all other warranties and conditions express and implied, whether under common law, contract, regulation, statute, or otherwise. No implied warranties of any kind are enforceable. There are no implied warranties of merchantability or fitness for a particular purpose for the Butler System or its products or its goods/services.

19. "AS IS": Unless the goods purchased from The Butler Corporation are covered by and included in this Warranty Booklet, the goods are sold "as is," with all faults and without recourse, and The Butler Corporation does *not* make, and hereby expressly disclaims, any and all conditions, representations, and warranties of any kind whatsoever, express, implied, statutory, or otherwise.

20. OBLIGATIONS: Except for the obligations expressly contained in this Warranty Booklet, liability is excluded relating to, in connection with, or arising from, any right, claim, remedy, and cause of action against The Butler Corporation, Butler Metal Fabricators Inc., or any of their affiliates or related companies, or their agents, officers, directors, and employees, including, without limitation, product liability, strict liability, statutory, regulatory, consumer protection laws, contract, tort, and negligence claims.

21. DAMAGES: Butler shall *not* be liable for any damages to customers or third parties for property damage, Unit damage or personal injuries or death, arising out of the use of its product(s), including but not limited to any indirect, direct, special, associated, incidental, real, intellectual, intangible, or consequential damages.

22. BREACH: Butler shall *not* be liable for any personal, bodily injury, or property damages arising out of any breach of the warranties contained in this Warranty Booklet, even if there exists evidence of defective material, faulty workmanship, or otherwise.

23. DELAYS: Butler shall *not* be liable for any damages (real, intangible, or intellectual) caused by a delay in the delivery or furnishing of any products and/or services.

24. LIMITATION: Butler liability, if any, for the product(s) furnished under the warranties contained in this Warranty Booklet shall never exceed the cost of correcting the defects in the product(s) as herein described.

25. ERRORS, OMISSIONS, AND EXCLUSIONS: Butler shall *not* be liable for errors, omissions, misunderstandings and/or exclusions in layout or printing and reserves the right to change, amend, delete, or modify such errors, omissions, misunderstandings or exclusions without incurring any obligation or expense.

26. CLAIMS: No action for breach of warranty or any other action against The Butler relating to or arising out of the Butler System or its parts or components, its purchase, its contracts, its warranties, or any other dealings with The Butler Corporation or Butler Metal Fabricators Inc. or their affiliates or related companies shall be brought later than one (1) year after any cause of action has arisen or accrued. If as a matter of law claims of implied warranties and other claims cannot be excluded, all such statutory claims, implied warranties/claims or rights to bring actions for breach thereof, shall expire one (1) year after the purchase of the Butler product or service.

27. SUBROGATION: Should Butler make warranty repairs or payments, you agree that The Butler Corporation will acquire and hold all rights of recovery you might have for repairs or payments against anyone due, but not limited to (1) a safety defect recall, and (2) a repair that is required or provided for by a court, regulatory agency, consent decree, settlement, or campaign. You agree to do whatever Butler may require to secure those rights. You further agree *not* to do anything that will harm or interfere with those rights. You agree to sign and deliver to Butler any documents it may request in the furtherance of those rights. You agree that any repayment to you for repairs or services will become the property of Butler and that Butler will retain your repayment, less any deductible you paid, up to the amount that Butler has paid pursuant to warranty repairs. You shall indemnify and defend Butler from and against any loss, cost, damage, or expense arising out of your breach of this provision.

28. HEADINGS: The section and paragraph headings used in this Warranty Booklet are for convenience only and do *not* in any way affect or limit the meaning and the language of the paragraphs.

29. ENTIRE AGREEMENT: This Warranty Booklet contains the entire understanding between you and The Butler Corporation and Butler Metal Fabricators Inc., and there are no other oral or written understandings, representations, promises, or agreements related hereto.

30. SURVIVABILITY: The remainder of the provisions of this Warranty Booklet shall survive, as if the invalid provisions never existed, if any provision(s) of this warranty are found not to be valid by a governmental authority, court, or arbitrator.

(continued on next page)

EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS *continued*

31. CAUSES BEYOND BUTLER CONTROL: Butler shall not be liable for the delay or failure to perform, in whole or in part, any terms in this Warranty Booklet as a result of causes beyond our control, including, but not limited to earthquakes, tornadoes, lightning, snow or ice storms, floods, or other acts of nature; war mobilization; civil commotion; riots; embargos; domestic or foreign governmental regulations or orders; acts of the purchaser or lessee, its agents, or employees; strikes, lock-outs, work stoppages, or other labor difficulties; shortages of or inability to obtain shipping space or transportation; partial or entire failure of our, or our vendors' production facilities; inability to secure supplies at current prices, shortages of raw materials, delivery delays; vehicle availability, vehicle delivery delays, vehicle manufacturer's recall, vehicle manufacturer's delivery hold, or any other acts or conditions beyond the control of The Butler Corporation and Butler Metal Fabricators Inc.

DISCLAIMERS

In the event you purchase a part that is out of stock, or a vehicle that is no longer available, The Butler Corporation reserves the right to offer a substitute part or vehicle, that is comparable to the part or vehicle, and to adjust the price accordingly.

In the event of a performance or delivery delay by Butler, due to unforeseen or unavoidable circumstances with our supply of parts or vehicles, *no liability shall apply and no damages shall be owed to you and are expressly disclaimed herein.*

WARRANTY REPAIRS AND DEFECTIVE PARTS AND COMPONENTS

Please refer to your Butler System Owner's Manual when an adjustment, service or repair is required for your Butler System. Most situations can be independently resolved by referring to the section titled "*Maintenance and Diagnostic Checks.*" Please contact our Service Department should you require further assistance.

Warranty repairs due to a defect in material and/or workmanship require prior approval before beginning the repair. You must bring these repairs to the attention of our Service Department for approval. You may be asked at that time to refer to this Warranty Booklet, the Butler Owner's Manual, or the Butler System Schematic. Please have this information readily available before you call.

WARRANTY REPAIRS AND DEFECTIVE PARTS AND COMPONENTS *continued*

A replacement for a defective part or component will be shipped at our current selling price and according to The Butler Corporation's Purchase and Sale Agreement(s). The defective part or component must be returned to The Butler Corporation within 30 days of the replacement part or component being shipped to be eligible for full credit under the relevant warranty coverage, if applicable. A credit will be issued only if we are satisfied upon examination that the failure of the part or component was due to a defect in material and/or workmanship. A credit will also be issued on outgoing standard shipping in the Continental United States for the first 12 months of warranty coverage for a new Butler System and for the first 90 days for a pre-owned Butler System. The Butler Corporation does not provide any warranty coverage for a pre-owned Butler System sold "as is."

The defective part(s) or component(s) must be returned to The Butler Corporation within 30 days to be eligible to receive a full refund. The returned package is required to contain our completed "Return Form" (included with your shipment) with your business name, address, telephone number, the last five digits of your vehicle's serial number (VIN), the amount of Machine hours, and a brief note describing why the part(s) or component(s) is being returned. The outside of the package is required to have your business name and return address. Eligible part(s) or component(s) returned for credit after 30 days will be credited as follows:

- After 30 days will be credited, less 25%.
- After 60 days will be credited, less 50%.
- After 90 days will be credited, less 75%.
- After 120 days no credit will be issued.

All parts or components returned to The Butler Corporation are subject to the terms and conditions in this Warranty Booklet provided at time of sale. Any returns shipped "freight collect" will not be accepted.

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WARRANTY REPAIRS AND DEFECTIVE PARTS AND COMPONENTS *continued*

There may be an occasion when a repair will involve extra care, patience, and a degree of precision. This is especially true with the replacement of a Vacuum/Blower, Driveshaft, High Pressure Pump, pulley(s), etc. Our Service Department can help you with the parts, components, and/or assistance required. You may need to locate a capable person or repair shop in your area. We reserve the right to review the suggested repairs before you allow the outside person or repair shop to begin work. You must contact our Service Department and receive authorization before repairs are made when you will be requesting reimbursement for labor charges.

Replacement parts or components must be obtained directly from The Butler Corporation when repairs are to be performed by any person, repair shop or the vehicle manufacturer's "franchised dealership." Parts or components not obtained from The Butler Corporation are not covered under this warranty and will not be considered for reimbursement. We recommend that your outside person, repair shop or "dealership," review the Butler System Owner's Manual, the Schematic and examine the workings of the Machine, to understand how best to perform an adjustment or repair. When further assistance is required, our Service Department may help explain the proper procedures step-by-step.

The Butler Corporation will not be responsible for costs associated with faulty repairs, damages or customer dissatisfaction for work performed by any person, repair shop or "dealership."

New or reconditioned parts or components will be used, at Butler's sole discretion, if it is determined that part(s) or component(s) need to be repaired or replaced. All parts or components replaced will become the property of The Butler Corporation for technical analysis or other usage. (See section EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS on pages 24–30)

SERVICE AFTER WARRANTY

The Butler Corporation will continue to service your equipment after the expiration of your warranty coverage as described below:

Some components are eligible for our “Component Exchange Program.” Components such as a Driveshaft, Heat Exchanger, High Pressure Pump, Detergent Injection Pump, etc., may be rebuilt and therefore should be sent to The Butler Corporation for evaluation. We will ship a replacement component at our current selling price should a replacement be necessary. Your account will be credited for the replacement component, if upon evaluation by our Service Department, it is determined that a returned component can be rebuilt. You will be charged only for the parts and labor required for rebuilding the returned component. No refund for the returned component will be issued, if upon evaluation, it is determined that the cost to repair the returned component would exceed its current selling price. All unusable parts are discarded during rebuilding and/or evaluation, unless we are notified in writing to return the unusable part(s) to you.

All component(s) must be returned for evaluation at the owner’s expense, within 30 days of receiving the replacement component.

RETAINING RECORDS AND RECEIPTS

It is your responsibility to keep a copy of all receipts for service, repairs, and maintenance. These records are to include receipts for lubrications, oil, filter changes and all other services and repairs performed to your Butler System and vehicle.

The maintenance and care of your Butler System must be performed according to the instructions and requirements detailed in your Butler Owner's Manual to maintain any warranties provided by The Butler Corporation. Your responsibility includes, but is not limited to cleaning, lubrication, seasonal maintenance (e.g. winterizing), replacing of worn parts or components, and routine checks, maintenance, services and tests.

Five (5) individual Maintenance Records Booklets are provided to record maintenance and services performed to the Machine and vehicle during the first five years of operation. Years six through 10 will be provided, at no charge, following completion of the fourth year warranty requirements. Each booklet contains 52 weekly forms that are to be completed during a one-year period. You are required as a condition of the new Butler System warranty to return each completed Maintenance Records Booklet by the specified annual return due date. (See page 1)

A pre-owned Butler System is provided with one (1) Maintenance Records Booklet included as an insert in the "Maintenance Section" of the Butler Owner's Manual. The Maintenance Records Booklet is to be completed each week during the one year warranty period. You are not required to send this booklet to The Butler Corporation, but The Butler Corporation may request the maintenance records and receipts to substantiate any warranted repairs or services.

DAILY, WEEKLY, and MONTHLY CHECKS, MAINTENANCE, SERVICE, and TESTS

The Butler System is designed to be easily maintained and serviced. It is essential that the required checks, maintenance, services and tests be performed routinely to keep your Butler System operating at its intended performance.

Checks, maintenance, service and test procedures are described in the “Maintenance Section” of the Butler Owner’s Manual. There is also a plaque attached to the inside of the Equipment Shroud Lid displaying these procedures. These procedures are critical to continuing your Butler System warranty coverage.

Warranty coverage for your Butler System will be denied if the procedures outlined in the Butler System Owner’s Manual are not completed as required.

VEHICLE MAINTENANCE

The Butler Corporation recommends services and inspections be performed according to the vehicle manufacturer’s recommended maintenance schedule. It is very important that the oil, lubricants, anti-freeze coolants and filters meet the warranty specifications as outlined in your vehicle owner’s manual.

The Butler Corporation will honor its own warranty contained in this Warranty Booklet. The Butler warranties contained herein are not extended or intended or implied for use on any part and/or labor cost related to the vehicle. The vehicle warranty fulfillment is the responsibility, solely, of the vehicle manufacturer and its “franchised dealerships.” (See section EXCLUSIONS, LIMITATIONS, AND DISCLAIMERS on pages 24–30)

CUSTOMER IN GOOD STANDING

Your account with the Butler must be in good standing at all times to receive goods and services.

The Butler Corporation's payment terms are clearly stated on all Quotations, Purchase and Sale Agreements, invoices and receipts. Failure to comply with the payment terms will result in the revocation of additional orders and/or service.

CUSTOMER SUPPORT STANDARDS

The Butler Corporation takes pride in manufacturing a quality Machine that will provide years of service. Your satisfaction with our products is of prime importance to us. Please do not hesitate to call our Service Department for assistance should you have any questions regarding your Butler System or this Warranty Booklet.

CUSTOMER ASSISTANCE

The following information should be at hand when requesting technical support from our Customer Service Representatives.

1. Your name, address and daytime phone number
2. Your Butler System Identification Number, found inside the front cover of this Warranty Booklet
3. Date of purchase
4. Current Machine hours
5. The Butler Owner's Manual and Schematic

There may be a situation that cannot be resolved to your satisfaction, even with the help and cooperation of a Butler Customer Service Representative. We ask that you contact our Service Department Manager and describe the situation fully. Please have the above information available and the name of the Customer Service Representative that you previously contacted regarding the situation.

You may be asked to provide the Maintenance Records Booklet, along with receipts substantiating your Butler System and vehicle maintenance and service, so we may thoroughly evaluate the situation.

CONTACT INFORMATION

The Butler Corporation
251 Moody Street
Ludlow, Massachusetts 01056

In the UNITED STATES and CANADA

800.535.5025

TEL: 413.547.8557

FAX: 413.589.9344

EMAIL: info@butlersystem.com

butlersystem.com

WARRANTY TRANSFER OR CANCELLATION

TRANSFER

Beginning January 1, 2018, an original owner or lessee may transfer to a new owner or lessee, up to one year of their remaining Butler System warranty, at no charge, providing any existing warranty coverage is remaining at the time of transfer.

The Butler Corporation must be notified within 30 days of a sale or lease and be provided with the following information:

- 1.** The seller's current Maintenance Records Booklet and original receipts to verify the Butler System and vehicle have had all required checks, maintenance, services and tests performed up to the date of sale or lease.
- 2.** A letter from the new owner or lessee that they have been provided and received from the seller the Butler System Owner's Manual, this Warranty Booklet and they have read and understood their obligations contained therein.
- 3.** A copy of the new owner's/lessee's vehicle registration.

The new owner/lessee must continue to perform the checks, maintenance, services and tests for the Butler System and vehicle, as required in the Butler System Owner's Manual, to maintain the previous owner's/lessee's remaining warranty coverage for up to one year.

Note: The new owner/lessee will be notified on the status of the warranty transfer, when all the information above has been received and evaluated by our Service Department.

The warranty on a pre-owned Butler System is not transferable.

CANCELLATION

- 1.** The Butler Corporation reserves the right to cancel, transfer, or limit warranty coverage when a Butler System is repossessed and/or suffers damage or loss.
- 2.** The Butler Corporation reserves the right to cancel or limit warranty coverage, when a Butler System has been financed or leased and there is a default in the obligation. The Butler Corporation purchases used Butler Systems and/or vehicles. Therefore, before there is a default on any contract, consider contacting The Butler Corporation, regarding the Butler System's and/or vehicle's value and our interest in repurchasing.



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