

the  
**butler**  
*System*

**WARRANTY  
BOOKLET**

**PROUDLY MADE IN AMERICA**

# WARRANTY REGISTRATION BUTLER SYSTEM

AFFIX  
CUSTOMER IDENTIFICATION  
LABEL HERE

---

Butler Representative's Signature

## WARRANTY START DATE

**The warranty start date for all new and pre-owned Butler Systems is the date the Unit leaves our facility. *The warranty start date for the vehicle is defined by the vehicle manufacturer.***

Butler System Identification Number

Affix VIN  
Code Label  
Here

**Please read this Warranty Booklet carefully, as it contains all warranties between you and The Butler Corporation, as well as, important information regarding EXCLUSIONS, LIMITATIONS and DISCLAIMERS. This Warranty Booklet takes the place of any other written or oral statements made to you about your warranty coverages. These warranties are not an insurance policy and once voided cannot be reinstated.**

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**KEY TERMS** – Key terms appearing in this Warranty Booklet are intended to mean the following:

**“Component”** – a combination of parts used in and for the Butler System.

**“Cost”** – the monetary charge to replace a part or component.

**“Franchised dealership,” “dealership”** – a business authorized by a vehicle manufacturer to sell and service its vehicles.

**“Part”** – a single piece used in and for the Butler System.

**“Repair”** – parts, materials and/or labor required to have parts or components perform as originally intended.

**“The/the Butler,” “Butler,” “Butler’s,” “the Butler’s,” “We/we,” “Us/us,” “Our/our”** – The Butler Corporation.

**“The Butler Corporation”** – company that manufactures and sells the Butler System, located at 251 Moody Street, Ludlow, Massachusetts 01056.

**“The/the Butler System,” and “Machine”** – combination of parts and components installed into a vehicle by The Butler Corporation.

**“The Butler System Warranty Booklet,” “Warranty Booklet,” “Booklet,” “Butler System Warranty”** – the document which contains all warranties provided by The Butler Corporation.

**“Unit”** – the Butler System and the vehicle.

**“Vehicle”** – a van, cube van or truck.

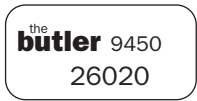
**“Warranty Holder,” “Customer,” “Owner,” “You/you,” and “Your/your”** – customer’s name on the “Warranty Registration.”

**“Water Extraction”** – standing water removal from carpet, upholstery and hard surfaces of no more than one inch (1") in depth.

## **IDENTIFICATION LABELS**

**Parts and components used in the Butler System and sold or supplied by The Butler Corporation are affixed with a tamper evident identification label. Parts or components returned for coverage under warranty *must* have the identification label intact. A part or component will be void of all warranty coverage if the label is non-existent, destroyed, illegible or appears to have been tampered with.**

**SAMPLE  
IDENTIFICATION  
LABEL:**



# CONTENTS

Warranty Start Date . . . . .	1
Introduction . . . . .	4
Customer Assistance . . . . .	4
Contact Information . . . . .	4
Maintaining Warranty Coverage . . . . .	5
Warranty Intervals and Coverage Details . . . . .	6–8
The Butler System’s Intended Use . . . . .	8
New Butler System Warranty Coverage Intervals . . . . .	9–14
Pre-Owned Butler System Warranty Coverage Intervals . . . . .	15–20
Warranty Repairs, Defective Parts and Components . . . . .	21–22
Approval for a Warranty Repair . . . . .	23
Service after the Warranty . . . . .	23
New Vehicle Warranty . . . . .	24
Butler Pre-Owned 50/50 Powertrain Warranty . . . . .	24–25
Customer Provided Vehicle Warranty . . . . .	25
Warranty for Replacement Parts and Components . . . . .	26
Warranty Transfer or Cancellation . . . . .	26
Retaining Records and Receipts . . . . .	27
Exclusions, Limitations and Disclaimers . . . . .	28–34

## INTRODUCTION

**Your new or pre-owned Butler System is provided with various warranty coverages. Coverages include the repair and replacement of many mechanical and non-mechanical parts and components that may fail as a result of a defect in material and/or workmanship. It is important that you understand what parts and components are covered under these various warranties, and for what length of time, should they need repair or replacement. It is also important to note the requirements needed to maintain and to extend these warranties each year. We advise you to take the time to review these coverages, as well as, The Butler Corporation's obligations and responsibilities under the terms of these warranties.**

## CUSTOMER ASSISTANCE

Your satisfaction with our products is of prime importance to us. With proper care and maintenance, your Butler System will provide you with many years of exceptional service. Should you have any questions regarding your Butler System or this Warranty Booklet please do not hesitate to call our Sales or Service Departments for assistance.

The following information should be at hand when requesting technical support from our Customer Service Representatives.

1. Your name, address and daytime phone number
2. Your Butler System Identification Number, found inside the front cover of this Warranty Booklet
3. Date of purchase
4. Current Machine hours
5. The Butler Owner's Manual and Schematic

## CONTACT INFORMATION

**The Butler Corporation**  
251 Moody Street  
Ludlow, Massachusetts  
01056

In the UNITED STATES and CANADA:  
**800.535.5025**  
TEL: 413.547.8557 FAX: 413.589.9344  
EMAIL: [info@butlersystem.com](mailto:info@butlersystem.com)  
**butlersystem.com**

## **MAINTAINING WARRANTY COVERAGE**

**The Butler Owner's Manual describes the checks, services, maintenances and test intervals required to maintain your Butler System. It is important that you or anyone who operates, works with, maintains, services or repairs the Butler System and/or vehicle, be familiar with its operation and thoroughly read and understand its entire contents.**

A new Butler System is provided with five (5) individual Maintenance Records Booklets, four (4) in the Maintenance section of the Owner's Manual and one (1) in the Maintenance Records Binder. Each booklet contains 52 weekly forms that are to be completed during a one-year period. In order to extend the warranty coverage, you are required to perform and document all daily, weekly and monthly procedures as outlined in the Maintenance section of the manual. *Booklets for years six (6) through ten (10) will also be provided, at no charge, following the completion of year four (4).*

Each year, by the annual return due date, it is your responsibility to return a completed Maintenance Records Booklet, including the original receipts for all services, maintenances and repairs that pertain to both the Butler System and vehicle. Failure to provide these records by the annual return due date, or upon request, will void all product warranties. Once voided warranties cannot be reinstated.

A pre-owned Butler System is provided with one (1) Maintenance Records Booklet. The Maintenance Records Booklet is to be completed each week during the one-year warranty period. You are *not* required to return the booklet, however, the booklet, maintenance records and receipts may be requested to substantiate any warrantied repairs or services.

**No implied warranty of merchantability or fitness for a particular purpose shall apply. SEE PAGES 21–34 FOR FURTHER DETAILS REGARDING THIS AND OTHER IMPORTANT EXCLUSIONS, LIMITATIONS AND DISCLAIMERS, INCLUDING A ONE-YEAR DEADLINE/LIMITATION FOR BRINGING A CLAIM.**

## **WARRANTY INTERVALS AND COVERAGE DETAILS**

**The Butler Corporation warrants specific parts and components that comprise the Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace a defective part or component if all warranty requirements have been met and the part or component is included in the list of warranted parts on pages 9–20. The warranty coverage for labor\* and outgoing standard shipping and handling charges is dependent on the specific part or component warranty interval. The warranty intervals include: 10-Year Warranty Coverage, 12-Month Warranty Coverage, 90-Day Warranty Coverage and 30-Day Warranty Coverage. All warranty intervals are subject to the EXCLUSIONS, LIMITATIONS AND DISCLAIMERS contained on pages 28–34 of this Warranty Booklet.**

### **10-YEAR WARRANTY COVERAGE**

The Butler Corporation warrants specific parts and components that comprise the Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace the defective part or component, *including labor\* and outgoing standard shipping and handling* in the Continental United States for the first 12 months of the new Butler System warranty coverage, *if* The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship.

The Butler Corporation will repair or replace a defective part or component, *excluding labor,\* shipping and handling* on any warranty part or component for the balance of the 10-Year Warranty coverage, *if* The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship.

This 10-Year Warranty excludes parts and components confined to the 12-Month Warranty, the 90-Day Warranty and items listed in the section titled EXCLUSIONS, LIMITATIONS AND DISCLAIMERS.

\*Labor performed exclusively at The Butler Corporation, 251 Moody Street in Ludlow, Massachusetts.

## **WARRANTY INTERVALS AND COVERAGE DETAILS**

### **12-MONTH WARRANTY COVERAGE**

The Butler Corporation warrants specific parts and components that comprise the Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace the defective part or component, *including labor\* and outgoing standard shipping and handling* in the Continental United States within the first 12 months of the new Butler System warranty coverage, *if* The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship. This warranty excludes parts and components confined to the 90-Day Warranty, the 30-Day Warranty and items listed in the section titled EXCLUSIONS, LIMITATIONS AND DISCLAIMERS.

*\*Labor performed exclusively at The Butler Corporation, 251 Moody Street in Ludlow, Massachusetts.*

### **90-DAY WARRANTY COVERAGE**

The Butler Corporation warrants specific parts and components that comprise the Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace the defective part or component, *including labor\* and outgoing standard shipping and handling* in the Continental United States within the first 90 days of the new or pre-owned Butler System warranty coverage, *if* The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship. This warranty excludes parts and components confined to the 30-Day Warranty and items listed in the section titled EXCLUSIONS, LIMITATIONS AND DISCLAIMERS.

*\*Labor performed exclusively at The Butler Corporation, 251 Moody Street in Ludlow, Massachusetts.*



## **WARRANTY INTERVALS AND COVERAGE DETAILS**

### **30-DAY WARRANTY COVERAGE**

The Butler Corporation warrants specific parts and components that comprise the Butler System to be free from defects in material and/or workmanship. The Butler Corporation will repair or replace the defective part or component, *including labor\* and outgoing standard shipping and handling* in the Continental United States within the first 30 days of the pre-owned Butler System warranty coverage, *if* The Butler Corporation is satisfied upon examination that the part or component failed as a result of defective materials and/or workmanship. This warranty excludes items listed in the section titled EXCLUSIONS, LIMITATIONS AND DISCLAIMERS.

*\*Labor performed exclusively at The Butler Corporation, 251 Moody Street in Ludlow, Massachusetts.*

### **THE BUTLER SYSTEM'S INTENDED USE**

**The Butler System is intended to be used, solely, for the wet cleaning and water extraction of: carpet, fabric and hard surfaces. All warranties shall be void *if*: the Butler System is used for any purpose other than its original intended use; there is a substitution of any Butler part or component that is not an exact duplicate; any changes, alterations, adaptations, eliminations, additions or modifications have been made to the Butler System, its parts and/or components.**

**Parts and components sold or supplied by The Butler Corporation are intended, solely, for use in the original Butler System and original vehicle in which the Butler System was installed. Replacement parts and components must be an exact duplicate of the original and installed by qualified persons who possess the knowledge, skill, tools, hardware and/or equipment to perform the installation or all warranties will be void.**

# NEW BUTLER SYSTEM WARRANTY COVERAGE

This section describes each part and component for a new Butler System that is warrantied and the length of its warranty coverage. A part or component is *not* warrantied if it does *not* appear on the following list.

## NEW WARRANTY COVERAGE INTERVALS

Component Description	10 YEARS	12 MONTHS	90 DAYS
<b>SHAFT-DRIVE SYSTEM (and Related Items)</b>			
Driveshaft	•		
Mounts and Brackets	•		
Keyed Pulleys and Hubs	•		
Fan Clutch Adapter	•		
Coolant Return Adapter “T” or “Y”	•		
Coolant Bypass Adapter	•		
Driveshaft Boot(s)	•		
Baseplate	•		
Fan Clutch		•	
Crankshaft Pulley		•	
Crankshaft Pulley Adapter		•	
Crankshaft Bolt		•	
Tensioner		•	
Tensioner Pulley		•	
Coolant Hoses and Clamps		•	
Clutch		•	
HIC Module		•	
Soft Start Module		•	
Belts			•
<b>INSTRUMENT PANEL</b>			
Panel	•		
Gauges	•		
Wiring	•		
Panel Manifold	•		
Oil Drain Valve	•		
Lubricating Port Knob	•		
Equipment Shroud Fasteners	•		
Drip Tray	•		
Stainless Steel Braided Hoses		•	
Detergent Flow Meter		•	
Detergent Control Valve		•	
Detergent Filter (In Detergent Container)		•	
Relays/Modules		•	
Vacuum Switch		•	
Tubings (Detergent, Lube Port, etc.)		•	
Ball Valves		•	
Quick Disconnects			•
Rocker Switches			•

*(continued on next page)*

## NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
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### **HIGH PRESSURE PUMP (and Related Items)**

Housing (Body)	•		
Crankshaft	•		
Inlet Manifold	•		
Stainless Steel Braided Hoses		•	
Discharge Manifold		•	
Discharge Valve Retainers		•	
Discharge Valve Teflon Seats		•	
Brass Spacer (Discharge Manifold)		•	
Crankshaft Bearings		•	
Connecting Rods		•	
Hot Cups		•	
Perma Lube Seals		•	
Cylinders		•	
Clutch		•	
Inlet Water Strainer		•	
Inlet Water Reducing Valve		•	
Pulsation Dampener		•	
Unloader		•	
Pressure Gauge		•	
Pulsation Dampener Diaphragm			•
Belt			•

### **DETERGENT INJECTION SYSTEM**

Housing (Body)	•		
Check Valves and Springs		•	
Stainless Steel Braided Hoses		•	
Ball Valves		•	
Diaphragm			•

### **VACUUM/BLOWERS (and Related Items)**

Housing (Body)	•		
Impellers	•		
Shaft	•		
Gears	•		
Tensioner Offset Plate	•		
Keyed Pulley and Hub	•		
Inlet and Outlet Elbows	•		
Silencer	•		
Vacuum Relief Valve		•	
Oil Level Gauges		•	
Bearings		•	
Gear Case Seals		•	
Tensioner		•	
Tensioner Pulley		•	
Outlet Hose Couplers		•	
Outlet Hose Coupler Clamps		•	
Oil Drain Valves		•	
Belts			•

## NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
<b>HEAT EXCHANGERS</b>			
Housing (Body)	•		
Coils	•		
Air Bleeder Valve		•	
Stainless Steel Braided Hoses		•	
High Pressure Relief Valve		•	
<b>RECOVERY TANKS</b>			
Body and Frame	•		
Mounting Brackets	•		
Covers (Lids)	•		
Filter Bag Adapter Tray	•		
Stainless Steel Filter Screen		•	
Drain Valve		•	
Drain Piping		•	
Rubber Drain Piping Coupler		•	
Knobs (Covers)		•	
Float Switch (Shut Off)		•	
Fittings (Plastic)		•	
Wash Rack		•	
Water Level Sight Indicator			•
Gaskets (Covers)			•
Filter Basket			•
Filter Bag (Nylon Mesh)			•
<b>FRESH WATER HOLDING TANKS</b>			
Body and Frame	•		
Mounting Brackets	•		
Wiring	•		
Motorized Ball Valve		•	
Rocker Switch		•	
Float Switch		•	
Relays		•	
Drain Valve		•	
Water Level Sight Indicator			•

*(continued on next page)*

## NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
<b>VACUUM HOSE REELS</b>			
Legs	•		
Drum and Wheels	•		
Cross Brace	•		
Brake Hub	•		
Hose Spring	•		
Motor Cover	•		
Drive Coupler	•		
Drive Adapter	•		
Wiring	•		
Electric Motor		•	
Clutch		•	
Brake Assembly		•	
Rubber Drive Insert		•	
Switch and Gooseneck		•	
Swivel Hub		•	
Swivel		•	
Bushings		•	
Fittings (Plastic)		•	
<b>HIGH-PRESSURE AND SUPPLY HOSE REELS</b>			
Legs	•		
Drum and Wheels	•		
Cross Brace	•		
Crank Hub	•		
Crank Handle	•		
Motor Cover	•		
Drive Adapter	•		
Wiring	•		
Electric Motor		•	
Clutch		•	
Brake Assembly		•	
Swivel Hub		•	
Stainless Steel Braided Hose		•	
Switch		•	
Swivel		•	
Bushings		•	
<b>HOSE GUIDE/SECURITY DOOR</b>			
Sleeve	•		
Door and Hinge		•	
<b>IN-LINE FILTER RECOVERY SYSTEM</b>			
Housing (Body)	•		
Filter Bag Adapter Tray	•		
Knobs (Cover)		•	
Fittings (Plastic)		•	
Filter Basket			•
Filter Bag (Nylon Mesh)			•
Gasket (Cover)			•

## NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
<b>AUTOMATIC PUMP OUT SYSTEMS</b>			
Housing (Body)	•		
Check Valve	•		
Pump-Out Eliminator Pulley	•		
Wiring	•		
Pump (Motor and Head)		•	
Clutch		•	
Inlet Hose		•	
Outlet Hose		•	
Switch		•	
Float (Shut Off) Switch		•	
Impeller			•
Strainer			•
Belt			•
<b>FLOOR WANDS</b>			
Body (Head and Tube)		•	
Tubing (Pressure)		•	
Manifold		•	
Jets		•	
Valve Body		•	
Trigger		•	
Handle		•	
Fittings		•	
Inline Filter Screen			•
Valve Stem			•
Cuffs (Soft Sided)			•
Wand Glide			•
Quick Disconnect			•
<b>STAIR AND UPHOLSTERY TOOL</b>			
Body (Head and Tube)		•	
"T" Handle		•	
Valve Body		•	
Trigger		•	
Jet		•	
Hose Coupler		•	
Pressure Hose		•	
Vacuum Hose		•	
Fittings		•	
Inline Filter Screen			•
Quick Disconnect			•
Cuffs (Soft Padded)			•
Valve Stem			•

*(continued on next page)*

## NEW WARRANTY COVERAGE INTERVALS *continued*

Component Description	10 YEARS	12 MONTHS	90 DAYS
<b>HOLDERS, RACKS, TRAYS AND SHELVING</b>			
Storage Shelves	•		
Storage Platform	•		
2nd Floor (Folding Storage Unit)	•		
Shroud Storage Tray	•		
Wand Rack	•		
Spray Bottle Holder	•		
Furniture Block Holder	•		
Pump-Up Sprayer Rack	•		
Hose Storage Brackets	•		
Furniture Tab Holder	•		
Vacuum End Hose Holder	•		
Stair Tool Holder	•		
Upholstery Tool Holder	•		
Pressure Gun Holder	•		
Carpet Rake Holder	•		
Rotatape Holder	•		
Schematic Roller		•	
<b>MISCELLANEOUS</b>			
Equipment Shroud	•		
Vacuum Hose		•	
Vacuum Hose End Cuffs and Connectors		•	
High-Pressure Hose		•	
Garden Type Supply Hose		•	
Carpet		•	
Shelf Matting		•	
Upholstered Interior Panels		•	
Cargo Heater		•	
Shut-Off Valves			•
Quick Disconnects			•

# PRE-OWNED BUTLER SYSTEM WARRANTY COVERAGE

**This section describes each part and component for a pre-owned Butler System that is warranted and the length of its warranty coverage. A part or component is *not* warranted if it does *not* appear on the following list.**

## PRE-OWNED WARRANTY COVERAGE INTERVALS

Component Description	12 MONTHS	90 DAYS	30 DAYS
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### SHAFT-DRIVE SYSTEM (and Related Items)

Driveshaft	•		
Mounts and Brackets	•		
Keyed Pulleys and Hubs	•		
Fan Clutch Adapter	•		
Coolant Return Adapter “T” or “Y”	•		
Coolant Bypass Adapter	•		
Driveshaft Boot(s)	•		
Baseplate	•		
Fan Clutch	•		
Crankshaft Pulley	•		
Crankshaft Pulley Adapter	•		
Crankshaft Bolt	•		
Tensioner	•		
Tensioner Pulley	•		
Coolant Hoses and Clamps	•		
Clutch	•		
HIC Module	•		
Soft Start Module	•		
Belts			•

### INSTRUMENT PANEL

Panel	•		
Gauges	•		
Wiring	•		
Panel Manifold	•		
Oil Drain Valve	•		
Lubricating Port Knob	•		
Equipment Shroud Fasteners	•		
Stainless Steel Braided Hoses	•		
Drip Tray	•		
Detergent Flow Meter	•		
Detergent Control Valve	•		
Detergent Filter (In Detergent Container)	•		
Relays/Modules	•		
Vacuum Switch	•		
Tubings (Detergent, Lube Port, etc.)	•		
Ball Valves	•		
Quick Disconnects	•		
Rocker Switches			•

*(continued on next page)*



**PRE-OWNED WARRANTY COVERAGE INTERVALS** *continued*

<b>Component Description</b>	<b>12 MONTHS</b>	<b>90 DAYS</b>	<b>30 DAYS</b>
<b>HIGH PRESSURE PUMP (and Related Items)</b>			
Housing (Body)	•		
Crankshaft	•		
Inlet Manifold	•		
Stainless Steel Braided Hoses	•		
Discharge Manifold	•		
Discharge Valve Retainers	•		
Discharge Valve Teflon Seats	•		
Brass Spacer (Discharge Manifold)	•		
Crankshaft Bearings	•		
Connecting Rods	•		
Hot Cups	•		
Perma Lube Seals	•		
Cylinders	•		
Clutch	•		
Inlet Water Strainer	•		
Inlet Water Reducing Valve	•		
Pulsation Dampener	•		
Unloader	•		
Pressure Gauge	•		
Pulsation Dampener Diaphragm		•	
Belt			•
<b>DETERGENT INJECTION SYSTEM</b>			
Housing (Body)	•		
Check Valves and Springs	•		
Ball Valves	•		
Diaphragm		•	
Stainless Steel Braided Hose		•	
<b>VACUUM/BLOWERS (and Related Items)</b>			
Housing (Body)	•		
Impellers	•		
Shaft	•		
Gears	•		
Tensioner Offset Plate	•		
Keyed Pulley and Hub	•		
Inlet and Outlet Port Adapters	•		
Silencer	•		
Vacuum Relief Valve	•		
Oil Level Gauges	•		
Bearings	•		
Gear Case Seals	•		
Tensioner	•		
Tensioner Pulley	•		
Outlet Hose Couplers	•		
Outlet Hose Coupler Clamps	•		
Oil Drain Valves	•		
Belts			•

**PRE-OWNED WARRANTY COVERAGE INTERVALS** *continued*

<b>Component Description</b>	<b>12 MONTHS</b>	<b>90 DAYS</b>	<b>30 DAYS</b>
<b>HEAT EXCHANGERS</b>			
Housing (Body)	•		
Coils	•		
Stainless Steel Braided Hoses	•		
Air Bleeder Valve	•		
High Pressure Relief Valve		•	
<b>RECOVERY TANKS</b>			
Body and Frame	•		
Mounting Brackets	•		
Covers (Lids)	•		
Filter Bag Adapter Tray	•		
Stainless Steel Filter Screen	•		
Vacuum Relief Valve	•		
Drain Valve	•		
Drain Piping	•		
Rubber Drain Piping Coupler	•		
Knobs (Covers)	•		
Float Switch (Shut Off)	•		
Fittings (Plastic)	•		
Wash Rack	•		
Water Level Sight Indicator		•	
Gaskets (Covers)		•	
Filter Basket		•	
Filter Bag (Nylon Mesh)			•
<b>FRESH WATER HOLDING TANKS</b>			
Body and Frame	•		
Mounting Brackets	•		
Wiring	•		
Motorized Ball Valve	•		
Float Switch	•		
Relays	•		
Drain Valve	•		
Rocker Switch		•	
Water Level Sight Indicator		•	

*(continued on next page)*

**PRE-OWNED WARRANTY COVERAGE INTERVALS** *continued*

<b>Component Description</b>	<b>12 MONTHS</b>	<b>90 DAYS</b>	<b>30 DAYS</b>
<b>VACUUM HOSE REELS</b>			
Legs	•		
Drum and Wheels	•		
Cross Brace	•		
Brake Hub	•		
Hose Spring	•		
Motor Cover	•		
Drive Coupler	•		
Drive Adapter	•		
Wiring	•		
Electric Motor	•		
Clutch	•		
Brake Assembly	•		
Rubber Drive Insert	•		
Switch and Gooseneck	•		
Swivel Hub	•		
Swivel	•		
Teflon Bushings	•		
Fittings (Plastic)	•		
<b>HIGH-PRESSURE AND SUPPLY HOSE REELS</b>			
Legs	•		
Drum and Wheels	•		
Cross Brace	•		
Crank Hub	•		
Crank Handle	•		
Swivel Hub	•		
Stainless Steel Braided Hose	•		
Motor Cover	•		
Drive Adapter	•		
Wiring	•		
Electric Motor	•		
Clutch	•		
Brake Assembly	•		
Switch	•		
Swivel	•		
Bushings	•		
<b>HOSE GUIDE/SECURITY DOOR</b>			
Sleeve	•		
Door and Hinge		•	
<b>IN-LINE FILTER RECOVERY SYSTEM</b>			
Housing (Body)	•		
Filter Bag Adapter Tray	•		
Knobs (Cover)	•		
Fittings (Plastic)	•		
Filter Basket		•	
Filter Bag (Nylon Mesh)			•
Gasket (Cover)			•

**PRE-OWNED WARRANTY COVERAGE INTERVALS** *continued*

<b>Component Description</b>	<b>12 MONTHS</b>	<b>90 DAYS</b>	<b>30 DAYS</b>
<b>AUTOMATIC PUMP OUT SYSTEMS</b>			
Housing (Body)	•		
Check Valve	•		
Pump-Out Eliminator Pulley	•		
Wiring	•		
Pump (Motor and Head)	•		
Clutch	•		
Inlet Hose	•		
Outlet Hose	•		
Strainer	•		
Switch	•		
Float (Shut Off) Switch	•		
Impeller			•
Belt			•
<b>FLOOR WANDS</b>			
Body (Head and Tube)	•		
Tubing (Pressure)	•		
Manifold	•		
Jets	•		
Valve Body	•		
Trigger	•		
Handle	•		
Fittings	•		
Inline Filter Screen		•	
Valve Stem		•	
Cuffs (Soft Sided)		•	
Wand Glide		•	
Quick Disconnect		•	
<b>STAIR AND UPHOLSTERY TOOL</b>			
Body (Head and Tube)	•		
"T" Handle	•		
Valve Body	•		
Trigger	•		
Jet	•		
Hose Coupler	•		
Pressure Hose	•		
Vacuum Hose	•		
Fittings	•		
Inline Filter Screen		•	
Quick Disconnect		•	
Cuffs (Soft Padded)		•	
Valve Stem		•	

*(continued on next page)*

## PRE-OWNED WARRANTY COVERAGE INTERVALS

Component Description	12 MONTHS	90 DAYS	30 DAYS
<b>HOLDERS, RACKS, TRAYS AND SHELVING</b>			
Storage Shelves	•		
Storage Platform	•		
2nd Floor (Folding Storage Unit)	•		
Shroud Storage Tray	•		
Wand Rack	•		
Spray Bottle Holder	•		
Furniture Block Holder	•		
Pump-Up Sprayer Rack	•		
Hose Storage Brackets	•		
Furniture Tab Holder	•		
Vacuum End Hose Holder	•		
Stair Tool Holder	•		
Upholstery Tool Holder	•		
Pressure Gun Holder	•		
Carpet Rake Holder	•		
Rotatape Holder	•		
Schematic Roller	•		
<b>MISCELLANEOUS</b>			
Equipment Shroud	•		
Vacuum Hose	•		
Vacuum Hose End Cuffs and Connectors	•		
High-Pressure Hose	•		
Garden Type Supply Hose	•		
Carpet	•		
Shelf Matting	•		
Upholstered Interior Panels	•		
Cargo Heater	•		
Shut-Off Valves		•	
Quick Disconnects		•	

## **WARRANTY REPAIRS, DEFECTIVE PARTS AND COMPONENTS**

A warranted replacement for a defective part or component will be shipped at our current selling price and according to The Butler Corporation's Purchase And Sale Agreement For Parts, Components And Supplies. The defective part or component must be returned to The Butler Corporation within 30 days of the replacement part or component being shipped to be eligible for full credit under the relevant warranty coverage. A refund will be issued only *if* we are satisfied upon examination, that the failure of the part or component was due to a defect in material and/or workmanship. A refund will also be issued on outgoing standard shipping and handling in the Continental United States for the first 12 months of warranty coverage for a new Butler System and for the first 90 days for a pre-owned Butler System.

A defective part or component must be returned to The Butler Corporation within 30 days to be eligible to receive a full refund. The returned package is required to contain our completed "Return Form" (included with your shipment) with your business name, address, telephone number, the last eight (8) digits of your vehicle's serial number (VIN), the amount of Machine hours, and a brief note describing why the part or component is being returned. The outside of the package is required to have your business name and return address. Parts and components returned after 30 days are *not* eligible for a refund.

All parts and components returned to The Butler Corporation are subject to the terms and conditions outlined in this Warranty Booklet and that apply at time of sale. Any returns shipped "freight collect" will not be accepted.

*(continued on next page)*

## **WARRANTY REPAIRS, DEFECTIVE PARTS AND COMPONENTS**

There may be an occasion when a repair will involve extra care, patience and a degree of precision. This is especially true with the replacement of a Vacuum/Blower, Driveshaft, High-Pressure Pump, pulley(s), etc. Our Service Department can help with the parts, components, and/or assistance required. You may need to locate a capable person or repair shop in your area. When you or your repair shop needs assistance we may ask that you refer to the Butler Owner's Manual and the Butler System Schematic. Please have this information readily available before you call.

Replacement parts and components should be obtained directly from The Butler Corporation. Parts and components not obtained from The Butler Corporation are *not* covered under these warranties and will *not* be considered for reimbursement. We recommend that your outside person, repair shop or "dealership," review the Butler System Owner's Manual, the Schematic and examine the workings of the Machine in order to understand how best to perform an adjustment or repair. When further assistance is required, our Service Department may help explain the proper procedures step-by-step.

The Butler Corporation will not be responsible for costs associated with faulty repairs, damages or customer dissatisfaction for work performed by any person, repair shop or "dealership."

New or reconditioned parts and components will be used, at The Butler Corporation's sole discretion, if it is determined that a part or component needs to be repaired or replaced. All parts and components replaced will become the property of The Butler Corporation for technical analysis or other usage. (See section EXCLUSIONS, LIMITATIONS AND DISCLAIMERS on pages 28–34)

## **APPROVAL FOR A WARRANTY REPAIR**

Please refer to your Butler System Owner's Manual and Schematic when an adjustment, service or repair is required for your Butler System. Most situations can be independently resolved by referring to the section titled "*Maintenance and Diagnostic Checks.*" Please contact our Service Department should you require further assistance.

**Reimbursement for a warranty repair requires prior authorization. Please contact our Service Department before any diagnosis or repairs are performed. There will be no reimbursement without prior authorization.**

## **SERVICE AFTER THE WARRANTY**

The Butler Corporation will continue to provide service, parts and components beyond the warranty coverage.

**For safety and consumer protection reasons, The Butler Corporation reserves the right to refuse service or the sale of parts and components to persons/entities who have materially altered the Butler System, its parts or components.**

## **EXCHANGE PROGRAM**

Driveshafts, High Pressure Pumps, Detergent Injection Pumps and Pulsation Dampeners can usually be remanufactured to like new condition and may be eligible for our "Exchange Program."

You may elect to return your used Exchange Program component for evaluation. Upon evaluation, *if* it is determined that your returned component can be rebuilt, you will be refunded the cost (excluding shipping and handling) of the replacement and rebilled for the part(s) and labor required for rebuilding. No refund for the returned component will be issued, *if* upon evaluation, it is determined that the cost to repair the returned component would exceed the selling price of the replacement.

Used components must be returned within 30 days of receiving the replacement. All unusable parts and components are discarded during evaluation and/or rebuilding, unless we are notified in writing that you would like them returned.



## **NEW VEHICLE WARRANTY**

The Butler Corporation is not a vehicle manufacturer's "franchised dealership." The Butler Corporation honors its own warranties as outlined in this Warranty Booklet. These warranties are not extended, intended or implied for use on any part and/or labor cost related to the vehicle. The vehicle warranty fulfillment is the responsibility, solely, of the vehicle manufacturer and/or the "franchised dealership," whether you have purchased or leased a new vehicle through The Butler Corporation or have supplied your own vehicle.

## **BUTLER PRE-OWNED 50/50 POWERTRAIN WARRANTY**

The Butler Corporation 50/50 Powertrain Warranty is intended to aid the purchaser or lessee in defraying the cost of a major powertrain failure during the initial months of ownership on "reconditioned" pre-owned vehicles sold by The Butler Corporation, when the vehicle manufacturer's original warranty was not in effect at the time of purchase or lease. The warranty coverage begins on the Warranty Start Date and is for 90 days or 3,000 miles, whichever occurs first.

The Butler Corporation will reimburse 50% for the cost of labor and 50% for the cost of parts for a warranty repair to the engine, transmission and/or differential during the first 90 days or 3,000 miles of ownership, whichever occurs first. The Butler Corporation must be satisfied that the repair was justified and that all terms, conditions and requirements herein have been met.

The requirements to be considered for reimbursement are: repairs must be performed by your vehicle manufacturer's authorized "franchised dealership" and not by an individual or repair shop; the "dealership's" written description of the repair and the estimate for the cost of the repair must be submitted to The Butler Corporation for approval and authorization, prior to the work being performed; the repair costs are to be paid to the "dealership" by the customer and an itemized invoice from the "dealership" and the part(s) that were replaced must be submitted to The Butler Corporation to be evaluated for payment within 30 days of the repair.

## **BUTLER PRE-OWNED 50/50 POWERTRAIN WARRANTY**

The cost of the repair cannot be in excess of the usual and reasonable charges determined by local “franchised dealerships” in the geographical location of The Butler Corporation. The Butler Corporation will not reimburse for a repair that has been misdiagnosed or for a second or subsequent repair of the same.

The Butler Corporation will not be responsible for costs related to faulty repairs, vehicle or equipment damage, defective parts, customer dissatisfaction or unsatisfactory work performed. Damage caused as a result of the improper use of the vehicle or equipment will not be covered by this warranty. Improper use can include, but is not limited to, continuing to operate when repairs are needed; negligence by not performing proper checks, maintenances, services or tests and/or repairs as required; improper levels of lubricants; sludge damage from improper and/or contaminated lubricants; and/or the use of improper or non-equivalent parts, etc. Completion of the Maintenance Records Booklet is required for the warranty coverage to apply.

*The loss of use of the Butler System and/or vehicle, loss of time, loss of income, travel expenses, inconvenience, towing, lodging, car rental, equipment rental, food, telephone calls, commercial loss, personal injury, property damage (real or intangible), other related expenses, and/or other incidental and consequential damages (real, intangible or intellectual) are not covered by our warranties. (See section EXCLUSIONS, LIMITATIONS AND DISCLAIMERS on pages 28–34)*

## **CUSTOMER PROVIDED VEHICLE WARRANTY**

Customers who provide a new or used vehicle for the installation of a new or reconditioned Butler System are, solely, responsible for the vehicle’s condition and its warranty coverage. The Butler Corporation is not responsible for inspecting or determining the condition, worthiness or reliability of a new or used customer supplied vehicle, and assumes no responsibility or liability whatsoever for damages or failures of any kind, at any time, that is vehicle related.

## **WARRANTY FOR REPLACEMENT PARTS AND COMPONENTS**

The Butler Corporation warranties replacement parts and components to be free from defects in material and/or workmanship for 90 days or for the balance of any applicable Butler System warranty.

All parts and components sold or supplied by The Butler Corporation are subject to the EXCLUSIONS, LIMITATIONS and DISCLAIMERS. (See section EXCLUSIONS, LIMITATIONS AND DISCLAIMERS on pages 28–34)

## **WARRANTY TRANSFER OR CANCELLATION**

### **TRANSFER**

The original Butler System owner or lessee may transfer to a new owner or lessee, up to one year of the remaining warranty coverage, at no charge, providing there is warranty coverage remaining at the time of transfer.

The Butler Corporation must be notified within 30 days of the sale or lease and be provided with the following information:

- 1.** The seller's current year Maintenance Records Booklet, including the original receipts to verify that all services, maintenances and repairs were up to date for both the Butler System and vehicle at time of sale or lease.
- 2.** A letter from the new owner or lessee that they have received a complete Butler System Owner's Manual, including the Warranty Booklet, and that they have read and understand all the necessary requirements to retain the warranty coverages.
- 3.** A copy of the new owner's/lessee's vehicle registration.

*The new owner/lessee must continue to perform and document all checks, maintenances, services and tests for both the Butler System and vehicle. Records and receipts may be requested to substantiate any warranty claims.*

## RETAINING RECORDS AND RECEIPTS

In order to maintain the warranty for both new and pre-owned Butler Systems, maintenance and service requirements outlined in the Butler Owner's Manual must be performed and documented. These include daily, weekly, monthly, first 50 hour and 500-hour checks, maintenances, services and test intervals. The items are outlined in each Maintenance Records Booklet, as well as, posted on a Check, Maintain, Service and Test Chart attached to the inside of the Equipment Shroud Lid. To maintain the warranty for new Butler Systems, it is your responsibility to return a completed Maintenance Records Booklet each year, including all original receipts for maintenances, services and repairs that relate to both the Butler System and vehicle. Failure to provide these records by the Maintenance Records Return Due Date or upon request, will void all warranties. Once voided warranties *cannot* be reinstated.

**Records and receipts can be very important to thoroughly investigate and resolve any claim(s) made under the terms of these warranties; and to assist in determining whether a malfunction has been caused by lack of maintenance or service, or by a defect in material and/or workmanship. In addition, we will have no substantive means of providing you with assistance regarding any vehicle related matter; either with the manufacturer's authorized "dealer" or at the manufacturer's level, without proper records and receipts validating the required maintenance to the vehicle.**

## EXCLUSIONS, LIMITATIONS AND DISCLAIMERS

Your Butler System is covered for the repair or replacement of many of its mechanical and non-mechanical parts and components that may fail as a result of a defect in material and/or workmanship. However, this does *not* mean that you are covered for the failure of all parts and components under all conditions. The parts, components, events, conditions and circumstances *not* covered, are listed in this booklet, and include, but are not limited to the following:

**1. ANY PART OR COMPONENT THAT DOES NOT APPEAR ON THE LIST OF WARRANTIED PARTS AND COMPONENTS:** Examples of non-warrantied parts and components include, but are *not* limited to all fittings, hardware, thermostats, washers, hoses, seals, o-rings, filters, caps, drain valves, glass, lenses, light bulbs, gaskets, barbs, elbows, connectors, weather stripping, moldings, and all parts and components *not* listed as a warrantied part or component.

**2. NORMAL WEAR AND TEAR:** Wear and tear of a part or component is *not* a defect in material and/or workmanship. The repair and/or replacement of a worn part or component, or any subsequent damage caused by the failure of a worn part or component, is *not* covered by our warranties. Examples would be: belts, seals, o-rings, bladders, gaskets, springs, valves, glides, hoses and couplings, etc. Another example would be: with use, the pressure in the High-Pressure Pump will decrease. The replacement of parts to correct the level of pump performance is *not* covered by our warranties.

**3. NON-WARRANTIED PART OR COMPONENT:** Damages, repairs or performance changes caused by a non-warrantied part or component are *not* covered by our warranties. This includes damage to parts or components if the subsequent damage was caused by a non-warrantied part or component.

**4. COSMETIC, TRIM AND FINISHES:** Our warranties do not cover the failure of any cosmetic trim or finish. Examples of some of these items include, but are *not* limited to paint, trim, chrome, lenses, glass, signage and decorative items, etc.

**5. FAILURE TO CHECK, MAINTAIN, SERVICE AND TEST A PART OR COMPONENT WHEN SCHEDULED:** The Butler System has many parts and components that must be checked, maintained, serviced and tested on a regular basis. Damages, repairs or performance changes to a part or component as a result of a failure to perform scheduled checks, maintenances, services and tests are *not* covered by our warranties.

**6. DAMAGE CAUSED BY IMPROPER USE OR NEGLIGENCE:** Damages, repairs or performance changes caused as a result of improper use and/or neglect are *not* covered by our warranties. Improper use or neglect can include, but is *not* limited to: any use for which the Machine was not intended, continuing to operate when repairs or maintenances are needed, improper fluid levels and/or lubricants, improper and/or contaminated fluids and/or lubricants or improper winterization, etc.

**7. DAMAGE/DETERIORATION/CORROSION:** The following conditions that are *not* covered by our warranties include, but are *not* limited to: Units that have been in an accident, vandalized, damaged by fire, damages, repairs or performance changes due to environmental conditions, acts of nature, moisture, leaks, spills, overflows, corrosion, water quality, atmospheric conditions, road hazards, rust, improper or incorrect use of cleaning agents, dry cleaning solvents, volatile fluids, acids or stripping agents, etc.

**8. DAMAGE DUE TO THE BUILDUP OF DEPOSITS OR REACTIONS:** Damages, repairs or performance changes that result from the buildup of mineral deposits, calcium deposits, scaling, material buildup and anodic or cathodic metallic reactions are *not* covered by our warranties.

**9. DAMAGE DUE TO FREEZING:** Our warranties do *not* cover incidental or consequential damage due to the effects of freezing.

**10. SUBSTITUTING BUTLER SYSTEM PARTS AND/OR COMPONENTS:** Damages, repairs or performance changes resulting from substituting any Butler System part or component that is *not* an exact duplicate of the original, are *not* covered by our warranties.

The Butler Corporation does not accept responsibility or liability for damages, personal injury, death or any economic harm or damage resulting from any substituted parts, changes, alterations, adaptations, eliminations, additions, modifications, misuse or improper application to the original Butler System.

**11. BUTLER SYSTEM PARTS AND COMPONENTS USED FOR OTHER PURPOSES:** Parts and components sold or supplied by The Butler Corporation are intended, solely, for use in Butler Systems. Parts and/or components used for any other purpose or in any other machine will void all our warranties. *The Butler Corporation does not accept any responsibility or liability when a part or component is used for any purpose other than its original intended use.*

**12. MACHINES REMOVED FROM THE ORIGINAL UNIT:** Machines that have been removed from the original Unit, Machines installed/reinstalled by others, Machines assembled/reassembled or repaired from parts originating from another Machine or vehicle, are *not* covered by our warranties.

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## **EXCLUSIONS, LIMITATIONS AND DISCLAIMERS** *continued*

### **13. MODIFICATIONS OR ALTERATIONS TO THE BUTLER SYSTEM:**

Damages, repairs or performance changes resulting from any changes, alterations, adaptations, eliminations, additions, substitutions or modifications, are *not* covered by our warranties.

**The Butler Corporation does not accept responsibility or liability and there will be no reimbursement or compensation by The Butler Corporation, in the event of any legal inquiry at either the local, state, or federal level that results from any changes, alterations, adaptations, eliminations, additions, substitutions, modifications, misuse or improper application to the original Butler System. Damages to the Unit, persons or property, including but not limited to real, intangible or intellectual damages, etc. are not covered by our warranties.**

**The Butler Corporation assumes no responsibility or liability of any kind for damages, personal injury or death, caused by any changes, alterations, adaptations, eliminations, additions, substitutions, modifications, misuse or improper application of any part or component sold or supplied by The Butler Corporation, in any way, by any person and all risks must be borne, solely, by the customer.**

### **14. EVENTS OR EXPENSES NOT COVERED UNDER THIS WARRANTY:**

The following events and/or expenses, such as, but not limited to a “franchised dealership” guarantee, repairer’s guarantee, insurance claims, recalls, campaigns, government orders, court orders, decrees, and/or settlements are *not* covered by our warranties.

**15. INCIDENTAL CHARGES:** The loss of use of the Butler System and/or vehicle, loss of time, loss of income, travel expenses, inconvenience, towing, lodging, car rental, equipment rental, food, telephone calls, commercial loss, personal injury, property damage (real or intangible), other related expenses, and/or other incidental and consequential damages (real, intangible or intellectual) are not covered by our warranties.

**16. CHANGES AND/OR MODIFICATIONS TO THESE WARRANTIES:** The Butler Corporation does not authorize its representatives, distributors, contractors, dealers or any individual or entities/corporations to create any obligation, liability, promises or other warranties in connection with the Butler System. Furthermore, The Butler Corporation does not authorize any changes or modifications to this Warranty Booklet. All of The Butler Corporation’s warranties are contained within this Warranty Booklet. None of the provisions of this Warranty Booklet may be modified, waived or amended except by the written consent of the CEO of The Butler Corporation. No agreement will be accepted by The Butler Corporation that is modified in any way, including, but not limited to, handwritten modifications and/or strikeouts.

**17. ARBITRATION:** At the sole election of The Butler Corporation, any person or customer making purchases or having any dealings and/or agreements of any kind with The Butler Corporation are required to submit any of their claims to binding arbitration. Every claim, controversy or dispute of any kind whatsoever between you and The Butler Corporation (including any of The Butler Corporation's affiliates, employees, agents, officers or directors) relating to or arising out of purchases, dealings and/or agreements of any kind shall be resolved at The Butler Corporation's election by final and binding arbitration, regardless of whether the action sounds in warranty, contract, statute or any other legal or equitable theory. You and The Butler Corporation further agree that any action will be arbitrated on an individual basis and that no claim(s) will be consolidated or aggregated with the claim(s) of any other person(s) and/or entity(ies) by class action, class arbitration in a representative capacity or otherwise. To bring a claim against The Butler Corporation, you must provide notice of intent to bring a claim by mailing The Butler Corporation's offices located at 251 Moody Street, Ludlow, Massachusetts, 01056, via certified mail. Said notice shall contain the customer name of record; your product/Butler System Identification Number; the Vehicle Identification Number (VIN); the product or service in question; the specific details of the claim; the alleged damages incurred; the date of loss; and the date of purchase of the product and/or service in question. The Butler Corporation thereafter has 30 days to demand the matter be arbitrated instead of filed in the relevant Massachusetts court. If The Butler Corporation elects arbitration, you must initiate the arbitration, for U.S. claims, in accordance with the Federal Arbitration Act, to be conducted by a single arbitrator in accordance with the rules of the American Arbitration Association, and you must commence the arbitration and provide written notice to The Butler Corporation via certified mail at the applicable address noted above and within the applicable time period prescribed in paragraph 27. If you prevail on your claims in arbitration, The Butler Corporation will reimburse you for any filing and administrative fees paid by you to the arbitration organization. The arbitration shall occur in Hampden County, Massachusetts.

**18. JURISDICTION:** All transactions, agreements, claims, warranty issues and disputes of any kind between you and The Butler Corporation or any of their affiliates, employees, agents, officers or directors, shall be governed and resolved under the jurisdiction of the Commonwealth of Massachusetts and in its state or federal courts, unless The Butler Corporation opts to arbitrate as required by paragraph 17 above. In all matters pertaining to you and The Butler Corporation, the laws of the Commonwealth of Massachusetts shall exclusively apply. Venue shall rest exclusively in Hampden County or in the Western District (Springfield) of the Federal District Court.

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## **EXCLUSIONS, LIMITATIONS AND DISCLAIMERS** *continued*

**19. EXCLUSIONS:** The warranties contained in this Warranty Booklet are in lieu of, and exclude all other warranties and conditions express and implied, whether under common law, contract, regulation, statute, or otherwise. No implied warranties of any kind are enforceable. There are no implied warranties of merchantability or fitness for a particular purpose for the Butler System or The Butler Corporation's goods and services.

**20. "AS IS":** Unless the goods sold or supplied by The Butler Corporation are covered by and included in this Warranty Booklet, the goods are sold or supplied "as is," with all faults and without recourse, and The Butler Corporation does not make and hereby expressly disclaims, any and all conditions, representations and warranties of any kind whatsoever, express, implied, statutory or otherwise.

**21. OBLIGATIONS:** Except for the obligations expressly contained in this Warranty Booklet, liability is excluded relating to, in connection with, or arising from, any right, claim, remedy and cause of action against The Butler Corporation or any of its affiliates, employees, agents, officers and directors, including, without limitation, product liability, strict liability, statutory, regulatory, consumer protection laws, contract, tort and negligence claims.

**22. DAMAGES:** The Butler Corporation shall not be liable for any damages to customers or third parties for property damage, Unit damage, personal injuries or death arising out of the use of its product(s), including but not limited to any indirect, direct, special, associated, incidental, real, intellectual, intangible or consequential damages.

**23. BREACH:** The Butler Corporation shall not be liable for any personal, bodily injury, or property damages arising out of any breach of the warranties contained in this Warranty Booklet, even if there exists evidence of defective material, faulty workmanship or otherwise.

**24. DELAYS:** The Butler Corporation shall not be liable for any damages (real, intangible or intellectual) caused by a delay in the delivery or furnishing of any of its goods and services.

**25. LIMITATION:** The Butler Corporation's liability, if any, for the product(s) furnished under the warranties contained in this Warranty Booklet shall never exceed the cost of correcting the defects in the product(s) as herein described.

**26. ERRORS, OMISSIONS AND EXCLUSIONS:** The Butler Corporation shall not be liable for errors, omissions, misunderstandings or exclusions in layout or printing and reserves the right to change, amend, delete or modify such errors, omissions, misunderstandings or exclusions without incurring any obligation or expense.

**27. CLAIMS:** No action for breach of warranty or any other action against The Butler Corporation relating to or arising out of the Butler System or its parts or components, its purchase, its contracts, its warranties or any other dealings with The Butler Corporation or their affiliates, employees, agents, officers or directors shall be brought later than one (1) year after any cause of action has arisen or accrued. If as a matter of law claims of implied warranties and other claims cannot be excluded, all such statutory claims, implied warranties/claims or rights to bring actions for breach thereafter, shall expire one (1) year after the purchase of The Butler Corporation's product or service.

**28. SUBROGATION:** Should The Butler Corporation make warranty repairs or payments, you agree that The Butler Corporation will acquire and hold all rights of recovery you might have for repairs or payments against anyone due, but not limited to (1) a safety defect recall, and (2) a repair that is required or provided for by a court, regulatory agency, consent decree, settlement, or campaign. You agree to do whatever The Butler Corporation may require to secure those rights. You further agree *not* to do anything that will harm or interfere with those rights. You agree to sign and deliver to The Butler Corporation any documents it may request in the furtherance of those rights. You agree that any repayment to you for repairs or services will become the property of The Butler Corporation and that The Butler Corporation will retain your repayment, less any deductible you paid, up to the amount that The Butler Corporation has paid pursuant to warranty repairs. You shall indemnify and defend The Butler Corporation from and against any loss, cost, damage, or expense arising out of your breach of this provision.

**29. HEADINGS:** The section and paragraph headings used in this Warranty Booklet are for convenience only and do *not* in any way affect or limit the meaning and the language of the paragraphs.

**30. ENTIRE AGREEMENT:** This Warranty Booklet contains the entire understanding between you and The Butler Corporation and there are no other oral or written understandings, representations, promises, or agreements related hereto.

**31. SURVIVABILITY:** The remainder of the provisions of this Warranty Booklet shall survive, as if the invalid provisions never existed, if any provision(s) of this warranty are found not to be valid by a governmental authority, court, or arbitrator.

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## **EXCLUSIONS, LIMITATIONS AND DISCLAIMERS** *continued*

**32. CAUSES BEYOND THE BUTLER CORPORATION'S CONTROL:** The Butler Corporation shall *not* be liable for the delay or failure to perform, in whole or in part, any terms in this Warranty Booklet as a result of causes beyond our control, including, but not limited to, delivery carriers, freight companies, border crossings, customs, acts of the purchaser, lessee, its agents or employees, earthquakes, tornadoes, lightning, snow, ice storms, floods or other acts of nature, war mobilization, civil commotion, riots, embargos, domestic or foreign governmental regulations or orders, pandemics or other illnesses, strikes, lock-outs, work stoppages or other labor difficulties, shortages of or inability to obtain shipping space or transportation, partial or entire failure of our, or our vendors' production facilities, inability to secure supplies, shortages of raw materials, parts or components, unavoidable modifications or adaptations, delivery delays, vehicle availability, vehicle delivery delays, vehicle manufacturer's recall, vehicle manufacturer's delivery hold or any other acts or conditions beyond the control of The Butler Corporation.

In the event of a performance or delivery delay by The Butler Corporation, due to unforeseen or unavoidable circumstances, *no* liability shall apply and *no* damages shall be owed and are expressly disclaimed herein.

**33. PRODUCT CHANGES:** The Butler Corporation reserves the right to change the design, parts, components, specifications, manufacture, promotion, pricing and sale of the Butler System and its products at any time without incurring any obligation or expense that requires similar changes on any Butler System previously manufactured or sold by The Butler Corporation.

In the event a customer requests or purchases a part, component or Unit that is out of stock, discontinued or is no longer being manufactured, The Butler Corporation reserves the right to offer a substitute that is comparable and adjust the price accordingly.

**34. RIGHT OF REFUSAL:** As stated on page 23, for safety and consumer protection reasons, The Butler Corporation reserves the right to refuse to sell or supply its parts and components to persons/entities who have materially altered the original Butler System or to anyone who The Butler Corporation reasonably believes is marketing or reselling materially modified parts, components, Systems or Units.







**The Butler Corporation**

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